

Dear Neighbour

You may not be aware that the (insert music/ power tool/ etc.) noise coming from your property is (insert keeping me awake, is upsetting me etc.)

I wanted to let you know as you may not be aware how the noise is affecting me/us.

On the back of this letter is some information about noise in residential areas.

I hope that you understand my concern and are happy to do something to reduce the impact the noise has on me/us.

Regards

Your Neighbour

Prohibited times for residential noise

The [Environment Protection \(Residential Noise\) Regulations 2008](#) apply to the items and times shown in the table on this page.

Group	Prescribed items	Prohibited times
1	A motor vehicle (except a vehicle moving in or out of premises), lawn mower or other grass cutting device and any equipment or appliance not falling within group 2 having an internal combustion engine.	Monday to Friday: before 7 am and after 8 pm. Weekends and public holidays: before 9 am and after 8 pm.
2	An electric power tool, chain or circular saw, gas or air compressor, pneumatic power tool, hammer and any other impacting tool or grinding equipment.	Monday to Friday: before 7 am and after 8 pm. Weekends and public holidays: before 9 am and after 8 pm.
3	A domestic air conditioner or evaporative cooler, heat pump, swimming pool pump, spa pump, water pump other than a pump being used to fill a header tank, domestic heating equipment (including central heating and hot water systems) and a domestic vacuum cleaner.	Monday to Friday: before 7 am and after 10 pm. Weekends and public holidays: before 9 am and after 10 pm.
4	A musical instrument and any electrical amplified sound reproducing equipment including a stereo, radio, television and public address system.	Monday to Thursday: before 7 am and after 10 pm. Friday: before 7 am and after 11 pm. Saturday and public holidays: before 9 am and after 11 pm. Sunday: before 9 am and after 10 pm.
5	Any electric equipment or appliance not falling within group 2, group 3 or group 4, including electric gardening equipment, but not electric equipment or appliances for personal care or grooming, or for heating, refrigeration or preparation of food.	Monday to Friday: before 7 am and after 8 pm. Weekends and public holidays: before 9 am and after 8 pm.

Note: The prohibited times apply when the noise can be heard from inside a habitable room of another residential premises.

Any residential noise can still be considered unreasonable outside the prohibited times.