

LIBRARY SERVICE UPDATE, AS OF 6 AUGUST 2020

With Stage 3 restrictions now in force across Moorabool, Lerderderg and Ballan Libraries are no longer able to offer collection browsing to residents. Both libraries will continue to offer click and collect services during this time.

Many public libraries across Victoria are currently providing different services, depending on their circumstances. Moorabool Shire Council is continuing to prioritise the best interests and safety of our staff and our community.

From Thursday 6 August 2020, our libraries will provide the following limited services:

CLICK & COLLECT:

- **Borrowing items:** Council encourages you to place holds on items from [Central Highlands Libraries](#). Once you are items are available, you will need to call the Lerderderg Library (03 5366 7100) and select option #5 or Ballan library on 0419 519 650 to make an appointment for collection. Find out how to place items on hold at Central Highland Libraries [here](#).
- **Staff selecting items on your behalf:** Let the Library staff put together a bag of resources for you and your family. We will select a range of options, for example a bag of picture books for kids, specific titles, a bundle of your favourite magazines, a bag of crime or romance novels. When it is ready for collection, we will contact you to arrange a time to collect.
- **PRINTING SERVICE:** Appointments must be made to arrange printing and collection of documents. Unfortunately, there is no access to public PCs or Wi-Fi and no walk-up printing service.
- **RETURNS:** Moorabool Libraries are quarantining all returned items for 48-72 hours, as such please return your items via the external returns chute. Detailed instructions are provided on the external returns' chutes. All items currently checked out have been extended until 1st October 2020.
- **MOBILE LIBRARY VAN:** There will be no access to hop on/hop off mobile van services. Arrangements can be made (through contacting Ballan Library) for the mobile library to deliver resources to its usual stops.
- **HOME LIBRARY SERVICE:** will continue as usual.

Lerderderg Library: 53 66 7100 #5
Ballan Library and Rural Library Van: 0419 519 650



COLLECTION HOURS:

- Lerderderg Library is open for click & collect between the hours of Monday – Friday, 10am – 4pm. To collect your holds/resources, please call the library to book in a time to collect. For Lerderderg Library: 5366 7100 #5.
- Ballan Library is open for click & collect between the hours of Monday (1-5pm), Wednesday (9.30-1pm) and Friday (9.30-4.30pm). To collect your holds/resources, please call the library to book in a time to collect. For Ballan Library: 0419 519 650.

RESTRICTIONS IN PLACE:

- As with most other public libraries across the state, there will be **no** opportunity at present to browse the Moorabool Libraries' collections.
- At this stage, there will be no access to public PCs.

PLEASE REMEMBER:

- Always practise good hygiene and social distancing.
- You must bring Identification or your library card to collect your items or printing.
- Online events will continue, tune in to our [Facebook](#) page for Stay at home Rhyme Time, Storytime, Bedtime Storytime and craft activities.
- You must ring and make a time before you come to collect items or printing. We are unable to allow collection without an appointment time.
- Library visitors are asked to follow the directions of staff and signage and be respectful of the rules that are in place to keep everyone safe.

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