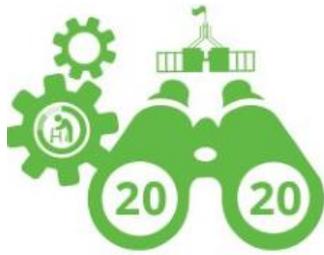


HAVE YOUR SAY ON THE FUTURE OF AGED AND DISABILITY SERVICES PROVIDED BY MOORABOOL COUNCIL



Background

A Service review has been conducted of Council's provision of Aged and Disability Services delivered through the Council's Active Ageing & Community Access Unit.

Scope of the review

The purpose of this review is to provide an overview of the Aged and Disability services currently provided by Council and the options for Council in relation to the provision of aged and disability services from 2020. The review outlines the implications of national policy and funding changes which have been progressively implemented across Australia since 2012.

The review should inform Council's decision about the most appropriate, effective and sustainable role it can and should play into the future. However, it is unclear at this stage as to what the service system will look like beyond the 1 July 2020 when the current funding agreements expire.

Purpose and summary of current service delivery

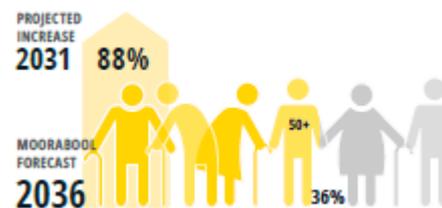
Aged Services helps frail, older people living in the community to maximise their independence. Through the delivery of timely, high quality entry-level support services taking into account each person's individual goals, preferences and choices – and underpinned by a strong emphasis on

wellness and re-ablement – the services help frail older people stay living in their own homes for as long as they can and wish to do so.

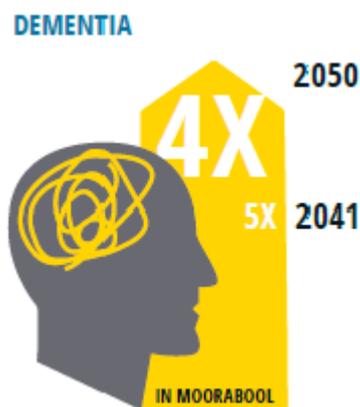
Demographic Analysis

Council's *Age Well Live Well & Access and Inclusion Plan (2015-2021)* states that Moorabool has an ageing population, reflecting the national trend with almost 13 per cent of the population aged over 65 years in 2011.

Those aged 50 years and over represent just under a third (31% or 9,451 people) of the total population in 2011, which is expected to increase to 12,959 people, or 36 per cent of the total population, in 2036. Significantly, there will be almost a 90 per cent increase in population of retirement age (65+) by 2026.



An ageing population not only presents challenges for government agencies and Council, to meet demand for services and infrastructure, but also in terms of increased incidence of chronic illness and disease as people live longer. For example, the prevalence of dementia in Moorabool is estimated to increase almost four-fold by 2050.¹

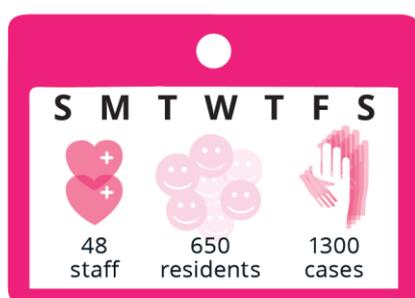


¹ *Age Well Live Well & Access and Inclusion Plan (2015-2021)*

Service Levels

The current level of service provided by the Council involves the delivery of 1300 services to 650 Moorabool residents per week employing 48 staff with most of the staff being part time direct care (community support) workers, with the investment shared between Council, State and Federal Government and client fees. The Council provides services to all areas of the municipality where other providers may only provide services to certain areas of the municipality.

WEEKLY CARE



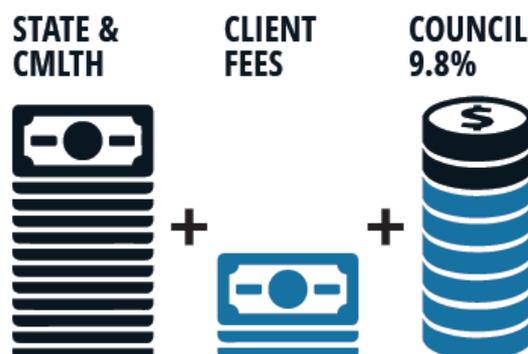
The Council has delivered a total of 205,480 hours of services provided across all of the service types over the past three years (2013-2016).

Financials

The Council's direct expenditure on Aged & Disability Services was \$3.07m in 2016/2017. This comprised of State and Federal Government grants of \$2.220m; Fees of \$655,930 and Council contribution of \$194,061. Council's contribution was 6.0% of total direct costs. The remaining 94.0% was made up of Commonwealth and State Government grants and client fees.

The budget for 2017/2018 is under review and subject to change as the funding is to be reconciled at the end of December to reflect the transition of clients to the National Disability Insurance Scheme which will involve a reduction in funding to Council.

FUNDERS



Options

DESIGN INFLUENCE



The following options have been identified in undertaking the service review:

Options	Implications
<p>Option 1: Continue with, and build upon the existing service including the further development of the existing brokerage and other fee for service arrangements. No defined percentage cap on Council contribution as is currently in place</p>	<p>The cost to Council could be reduced through the generation of additional revenue through increasing the existing brokerage arrangements and introducing other fee for service arrangements including the exploration of a commercial arm, resulting in a mixed market of self-funded and government subsidised services.</p>
<p>Option 2: Continue needs based services with Council contribution contained within the band of 6-10 per cent of total expenditure</p>	<p>This means the provision of aged services at the current level but does not take into account variables such as population growth or the ageing population. This could result in demand management strategies such as a waiting list or application of additional eligibility criteria. The cost to Council could continue to be reduced through the generation of additional revenue through increasing the existing brokerage arrangements and introducing other fee for service arrangements.</p>
<p>Option 3: Withdraw from the service and do not enter into new contracts for service post 1 July 2020.</p>	<p>This option would see a significant withdrawal in existing services available to the communities of Moorabool, particularly those in more rural areas of the Shire, given the council is the predominant provider of aged services in the municipality.</p>

Recommendations

The Commonwealth Government is currently exploring the future arrangements for aged services through a discussion paper entitled: Future Reform – An Integrated Care at Home Program to Support Older Australians. The Commonwealth Government is considering a range of models for the home support service system post-2020. This may include:

- greater individual client budgets;
- choice of providers;
- block funding for some types of services;
- greater consumer choice and a
- broader market of potential providers.

The Commonwealth has advised the Municipal Association of Victoria (MAV) that no firm decisions have been made as yet on the service design issues, and local governments and the MAV have the opportunity to try and influence design and service models. There is a strong case to be put forward for block funding for some types of community support services.

At this point, it is too early to make a decision about the role of Council in the provision of aged services beyond 1 July 2020. The future make-up of the aged care sector can be expected to be clearer once the government has considered the feedback on the discussion paper and formulated a position.

It is proposed that the Council continue to provide aged services consistent with the resolution of the Council at its meeting held on September 7, 2016 and in accordance with the current funding agreements.

At the Ordinary Meeting held on the 7 September 2016, the Council resolved to:

COUNCIL RESOLUTION

SEPT
16

Continue to

Provide aged care to 65+
Provide services to under 65
Advocate for needs of people with a disability
No NDIS registration
Co-locate LAC to transition clients to NDIS

It is recommended:

1. That in accordance with the action in the Council Plan 2017-2021, Officers prepare a directions paper/business plan to deliver Aged Services in a consumer directed care (CDC) market based environment for consideration of the Council by June 2018.
2. That the Council continue with, and build upon the existing services including the further development of the existing brokerage and other fee for service arrangements that includes a mixed market of self-funding and government subsidised services.
3. That the Council seek to become a provider of Home Care packages which includes coordinating care and providing case management to eligible clients.
4. Reviewing existing financial modelling and staffing arrangements for each Home Care service type to be undertaken to prepare for aged care servicing post 2020.
5. Pursuing funding for the Rural Access service under the proposed National Disability Insurance Scheme (NDIS) Information, Linkages & Capacity Building (ILC) arrangements.
6. That Council's Information Technology & Communications (ITC) supports the

provision of efficient services, billing arrangements and reporting so we continue to build and refine the Home Care Manager system to ensure it reflects the needs of the service.

7. That Council continue to further strengthen our partnerships with local services including health and social supports that complement Council Home Care services and ensure that we can respond to the needs of Moorabool's ageing community.
8. That Council continue to support and develop volunteering opportunities that benefits both the volunteer and the Moorabool community. Volunteers play an important role in the aged and disability space in Moorabool.
9. That the 2015-2021 Age Well, Live Well and Access and Inclusion plan and plan be

revised for 2020 with a focus on social support programs, consumer transport options and Friendly visiting program.

10. That a comprehensive marketing and promotional strategy be developed that highlights the Home Care services in a competitive market which leverages off Council's reputation and brand.
11. To support and lobby the realignment of assessment functions to achieve practice consistency which needs to ensure key strengths such as knowledge of local service systems, local service, local planning and development.
12. Determine whether it is a viable option to continue to provide service for HACC clients post State funding negotiations subsequent to the NDIS roll out.

