

Moorabool Shire Council

MOORABOOL STORM EVENT 2021— COMMUNITY NEWSLETTER NO 2



Council Emergency Recovery Number: 5366 1323

Have you been affected by the storm?

The majority of Moorabool was affected by a major storm event on Wednesday 9 June.

Pop-Up Community Hubs

Come along and talk to staff from the emergency management team, Red Cross, FFMVic - DELWP and Parks Victoria and Ballarat Community Health.

The next Pop Up Hubs will be:

Korweinguboorra Recreation Reserve:

- Wednesday, 30 June 2021 | 10:00 AM - 03:00 PM
- Wednesday, 07 July 2021 | 10:00 AM - 03:00 PM

Blackwood Hall:

- Thursday, 01 July 2021 | 10:00 AM - 03:00 PM
- Thursday, 08 July 2021 | 10:00 AM - 03:00 PM

Financial assistance available

Department of Families, Fairness and Housing Emergency Relief Payments

The Personal Hardship Assistance Program (PHAP) assists people experiencing financial hardship because of an emergency. A needs assessment is carried out by a Personal Hardship Assistance Officer to determine eligibility. Payments are up to \$560 per adult and \$280 per child (up to a maximum of \$1960 per eligible family).

Emergency Re-establishment Payment assistance is available to households of limited financial means, whose principal place of residence (their home) is uninhabitable (damaged or destroyed) or is inaccessible due to the June 2021 flood and storm emergency. Find out how to apply and more: www.moorabool.vic.gov.au/storm

If tax and super affairs are contributing to your worries, the ATO is here to help and has a range of practical support options available, including prioritising any refunds owed, setting up payment plans to help with your circumstances and reissuing tax documents or records. You can visit the ATO website at www.ato.gov.au/disasters or call the ATO Infoline on 1800 806 218 for more information.



THANK YOU to the ADF, our Council staff, Councillors, Contractors, Salvation Army, Centrelink, Department Families Fairness and Housing, Red Cross, DELWP, Parks Vic, SES volunteers, Insurance Council of Australia, CFA, CERT, Victoria Police, FFMVic, Services Australia, VCC Emergency Services, BRV, EMV and our impacted residents. You have all also been incredibly supportive to our community during this time.

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Insurance

If you have property or contents insurance you should contact your insurance company as soon as possible after the storm.

- Ask your insurer for advice on actions you should take
- Do not discard or throw away damaged items without consulting your insurance company
- Make a list of items that have been damaged and take photographs if possible
- Keep receipts for any emergency repair work

For assistance with insurance contact the Insurance Council of Australia on 1800 734 621 (24 hour hotline). You can find information on lodging a claim following a disaster here: www.disasters.org.au.

Powercor claims

Powercor is waiving reconnection fees to homes and businesses impacted by the storm event. Information about compensation claims is available at www.powercor.com.au/contact-us/customer-claims/

Disaster Recovery Payment and the Disaster Recovery Allowance

The AGDRP is a one-off payment of \$1000 for eligible adults and \$400 for children, who have suffered significant loss, including a severely damaged or destroyed home. The DRA provides up to 13 weeks of income support to people whose income has been affected. How to apply: Call Services Australia on 180 22 66.

Secondary Impact Assessment:

Council's Secondary Impact Assessment Teams continue to work across the impacted areas, visiting properties and determining damage to homes, outbuildings, fences impacted and other key information to assist with further recovery planning and support services.

Red Cross

Red Cross were deployed by Council to visit many of the affected areas in the early days of the storm event. The Red Cross undertook 391 visits and check ins to our community members. We are very grateful for their support.

The **Australian Defence Force** arrived in Moorabool Shire to assist the Community and Council. They have been cleaning up storm damage across Korweinguboorra, Barkstead, Mollonghip, Claretown, Bolwarrah, Blackwood, Barry's Reef and more affected areas. We are very thankful for their service.



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Agriculture Victoria assistance

Anyone with critical animal welfare issues, lack of access to feed, deceased animals or animals who have escaped into State Parks, contact Agriculture Victoria on 1800 226 226.

Park closures

Please keep up to date on State Park closures at Forest Fire Management Victoria: www.ffmpeg.vic.gov.au/visiting-state-forests/forest-and-road-closures

Greenwaste and Skips

Skips will be located at the following areas for greenwaste:

- a. Korweinguboorra Recreation Reserve
- b. Gordon (at the gravel area near fwy)
- c. Mt Egerton Transfer Station
- d. Lal Lal (on Coalmine Rd)
- e. Coimadai (CFA shed)
- f. Dales Creek at the Acacia Ave Reserve
- g. Blackwood Hall

Council is allowing free disposal of greenwaste at all our transfer stations until 5.00pm on Sunday 11 July. You will need to provide proof of being a resident of Moorabool Shire to access the free service.

Trees

If you are worried about trees that are threatening to fall on roadsides please call 5366 7100. If after hours, follow the prompts to reach our After Hours Emergency contact person.

Trauma and mental support

It is normal to experience a range of physical, mental, emotional and behavioural reactions following an emergency or distressing event. If at any time you are worried about your mental health or the mental health of a loved one, call Lifeline 13 11 14 or the Suicide Call Back Service on 1300 659 467.

- VCC EM call back request online form: <https://vccem.org.au/pfa/>
- *Kids Helpline* 1800 55 1800 offers free 24/7 support by qualified counsellors for young people aged 5 to 25 – also available via webchat and email, visit www.kidshelpline.com.au
- *Beyond Blue* 1800 512 348 has trained counsellors available to talk to you 24 hours a day, visit <https://coronavirus.beyondblue.org.au/i-need-support-now.html>
- *Parentline* 13 22 89 is a phone service for parents and carers of children offering confidential counselling and support on parenting issues
- Your regular GP or health centre
- Family and friends
- Better Health Channel (betterhealth.vic.gov.au)
- If you are in an emergency, or at immediate risk of harm to yourself or others, please contact emergency services on 000.



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03 5366 7100