

LIBRARY SERVICE UPDATE, AS OF 9 SEPTEMBER 2021

From Thursday 16 September 2021 Moorabool Libraries will be providing the following services:

OPENING HOURS:

- **Lerderderg Library:**
 - Click & Collect Service only: Monday, Wednesday and Friday 10.00am-4.00pm; Saturdays 9am -2.00pm.
 - Open to the Public: Tuesday and Thursday 9am – 4pm. To maintain social distancing, there is a limit of **20** people in the library at any one time. Everyone who enters the library will be required to check in via QR Code and provide identification to confirm they are a resident of a LG area outside of Metro Melbourne.

Please call Lerderderg Library on 03 5366 7100 #5 for assistance.

- **Ballan Library:**

Click & Collect service only:

- Mondays 1pm-4.00pm
- Wednesdays 10am-1pm
- Fridays 10am-4.00pm
- Saturdays 9.30 - 1pm.

Please call Ballan Library on 0419 519 650 for assistance.

- **Rural Library Van:**

By appointment only.

- **Home Library Service:** will continue as usual.

SERVICES AVAILABLE:

- **Collection of Holds and/or Staff Selections:** Please continue to contact your local library to arrange collection of 'holds' or to arrange for staff to put together a selection of items in your favourite genre/resources for you and/or your family.
- **Council Customer Service:** There will be no Customer Service available at Lerderderg Library.
- **Public PCs:** On Tuesdays and Thursdays 5 public PCs will be available at Lerderderg Library with a 50-minute time limit, no extensions of time can be given.
- **Self-Checkout:** It is our preference that customers use the self-checkout stations at Lerderderg Library to borrow if possible.
- **Printing Service:** A Print & Collect Service is available from both Libraries. Charges for printing and photocopying will apply. Please contact us to discuss your printing requirements.
- **Returns:** Returned items will be required to be quarantined for 48 hours. Returned items will remain on your card until they are processed. Returns will only be accepted via the external returns chute. (Detailed instructions are be provided on the external chute so please read them carefully)

CONTINUING RESTRICTIONS:

- **Programs** - due to current restrictions and limits on indoor gatherings all adult programs and children's programs including Baby Bounce, Rhyme Time & Story time are temporarily paused

PLEASE REMEMBER:

- Practise good hygiene and social distancing. Fitted masks must be worn. Hand sanitiser is available at the entry.
- Please always follow signage and our staff's direction. Please be respectful of each other and the rules.
- For DHHS contract tracing purposes you are required to sign in using the QR code and show identification to the Library Concierge prior to entry into the library.