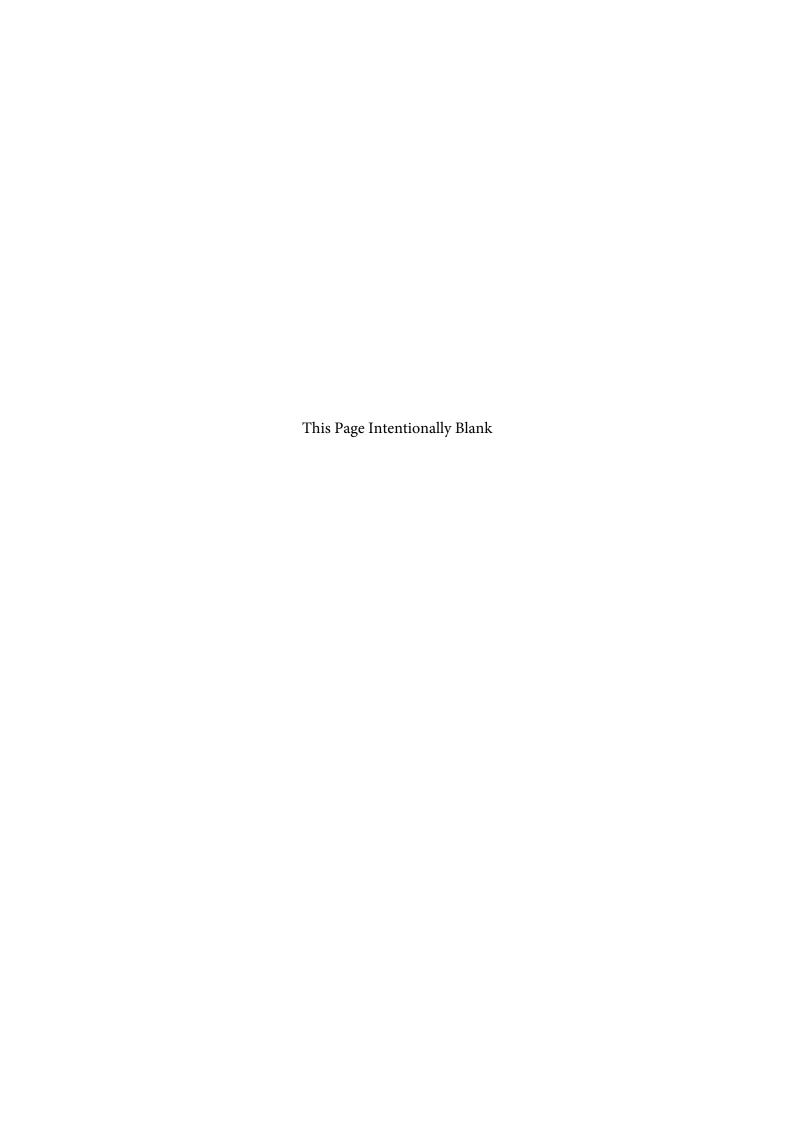


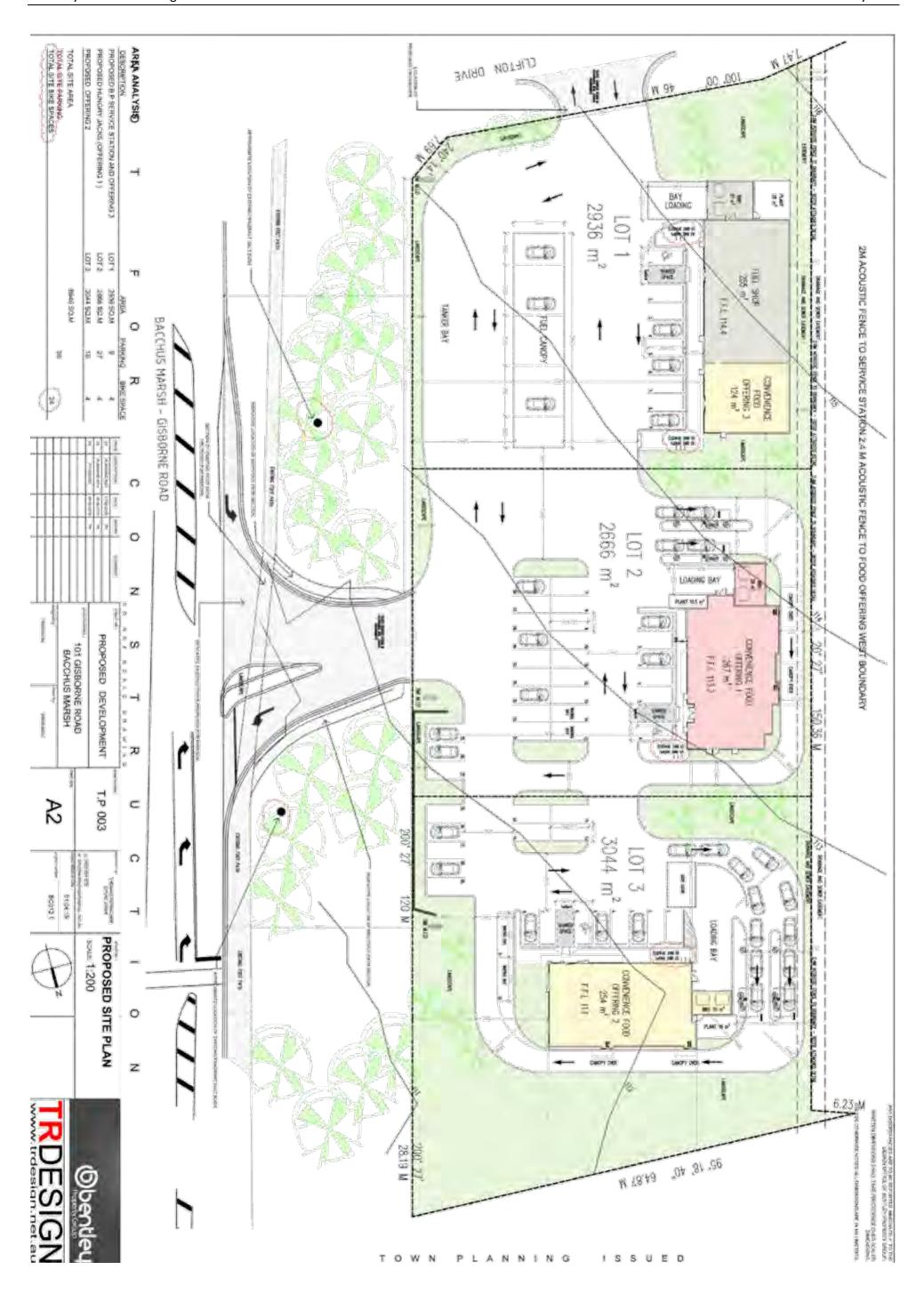
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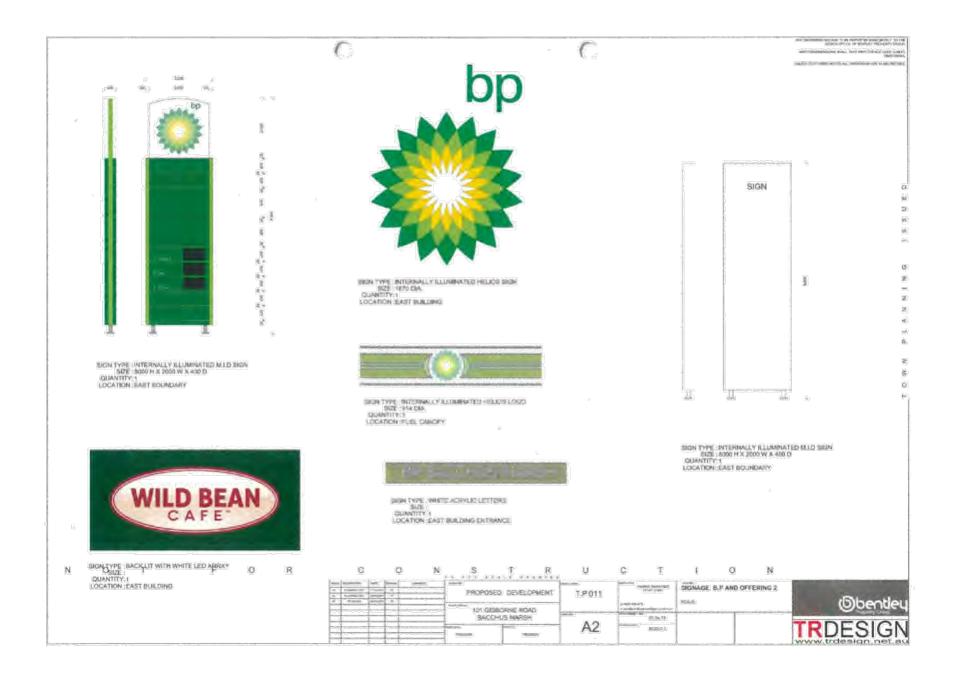
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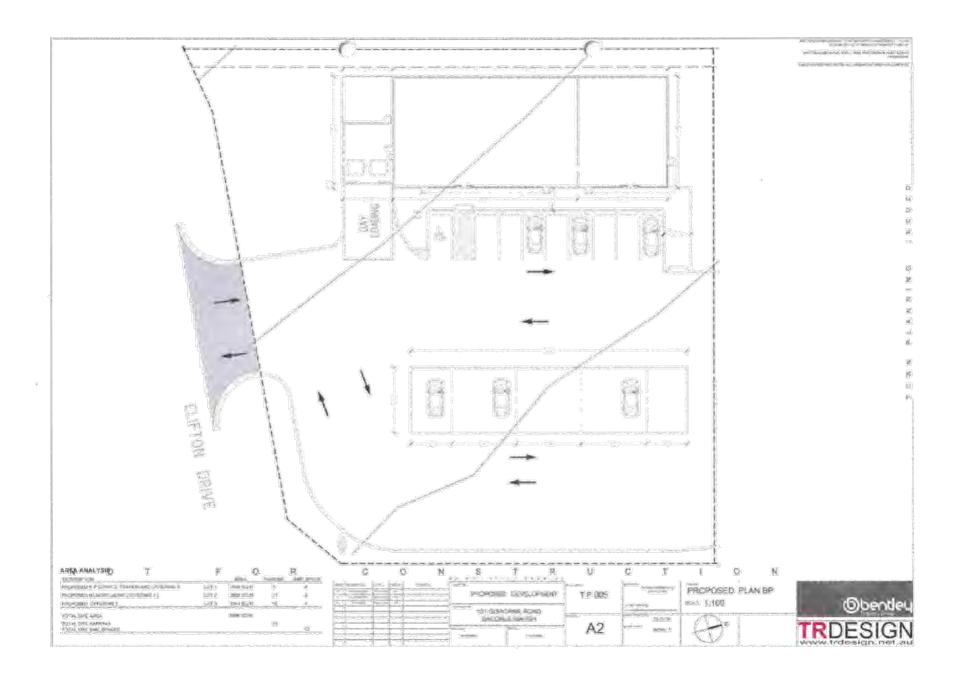


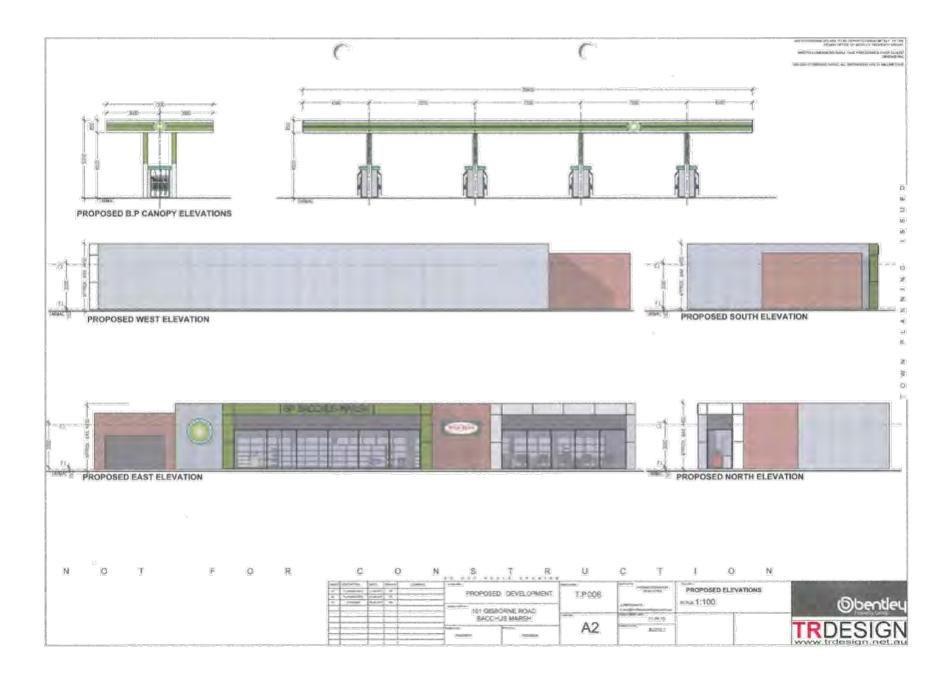
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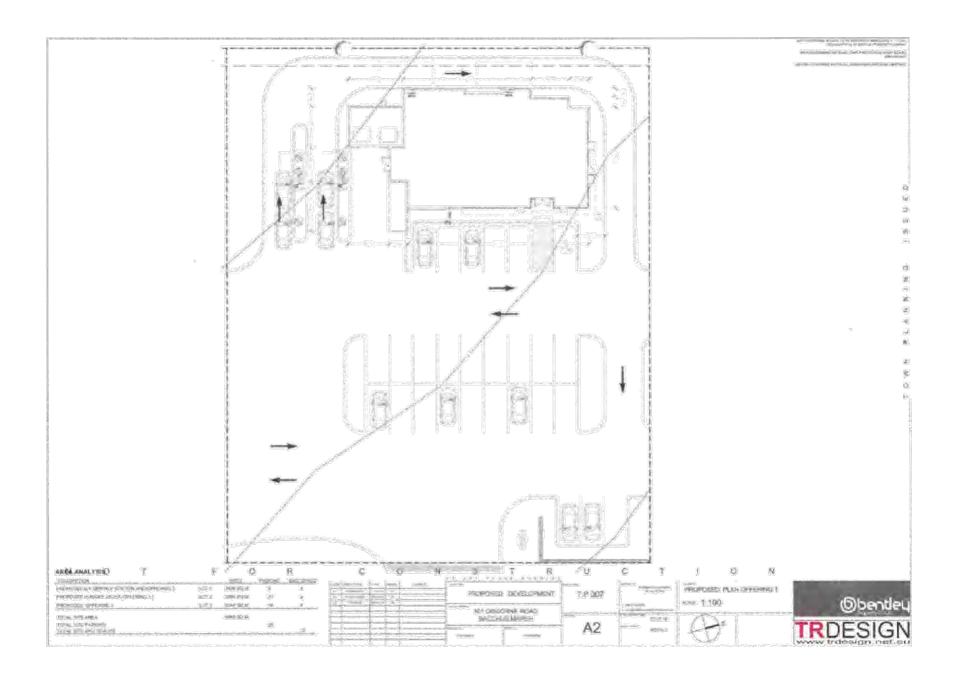
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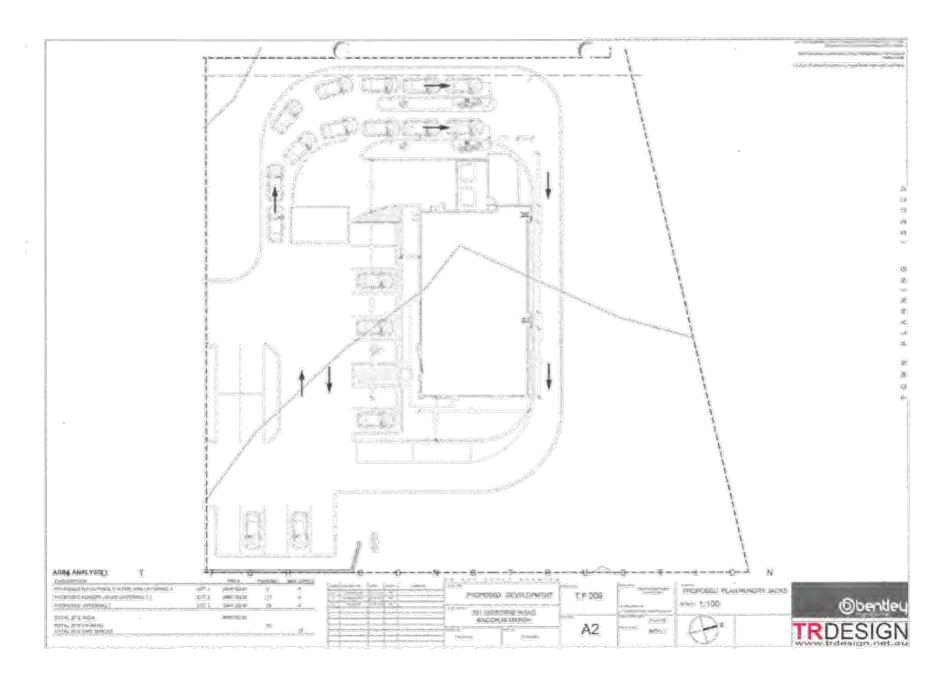




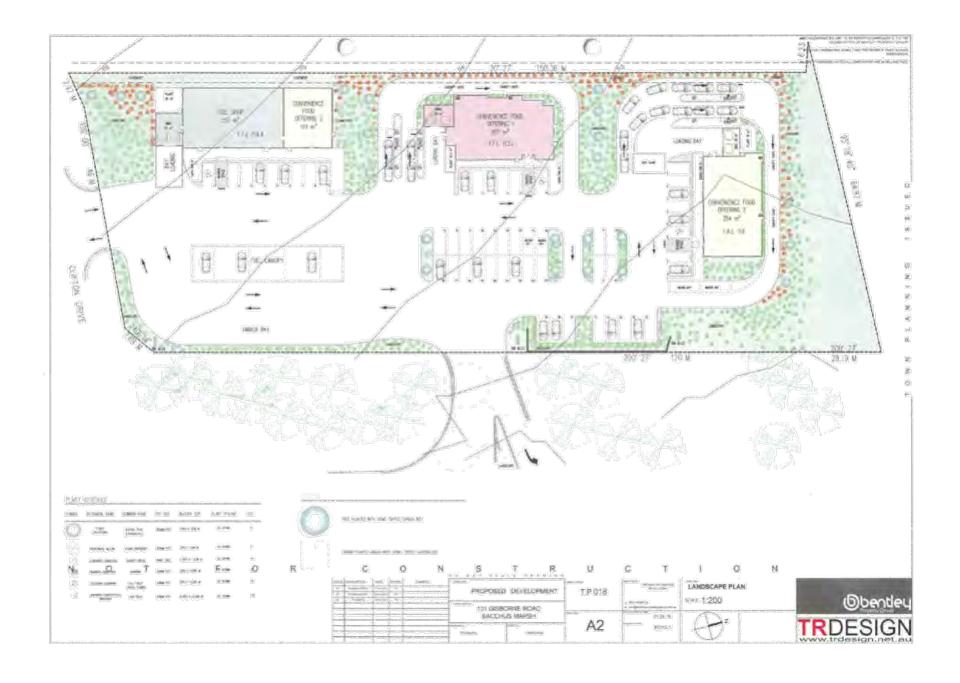










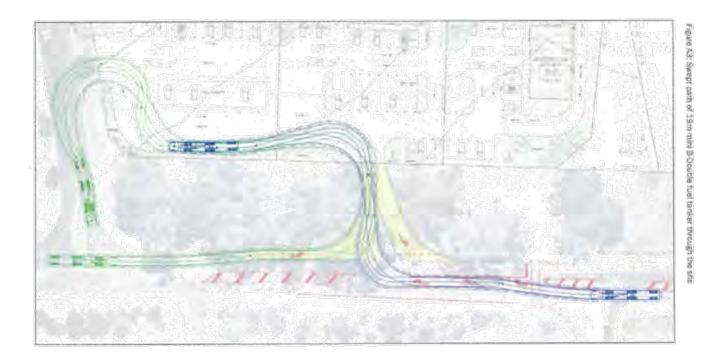




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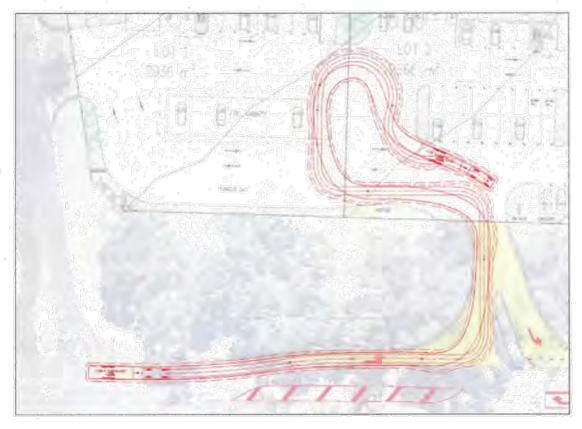




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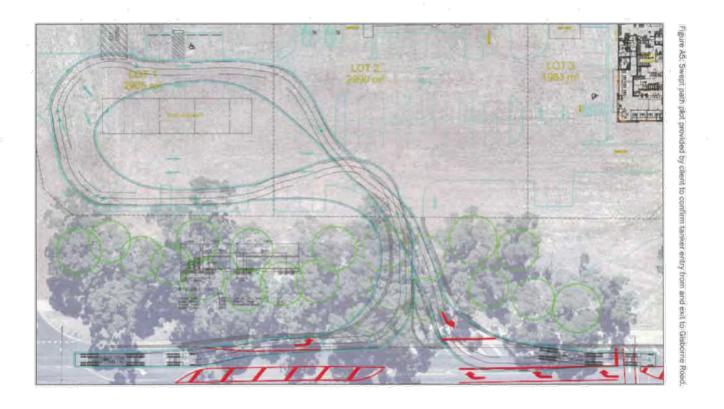




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VIEW 16 - VIEWED FROM ADJOINING SITE TO PROPOSED MIXED USE DEVELOPM

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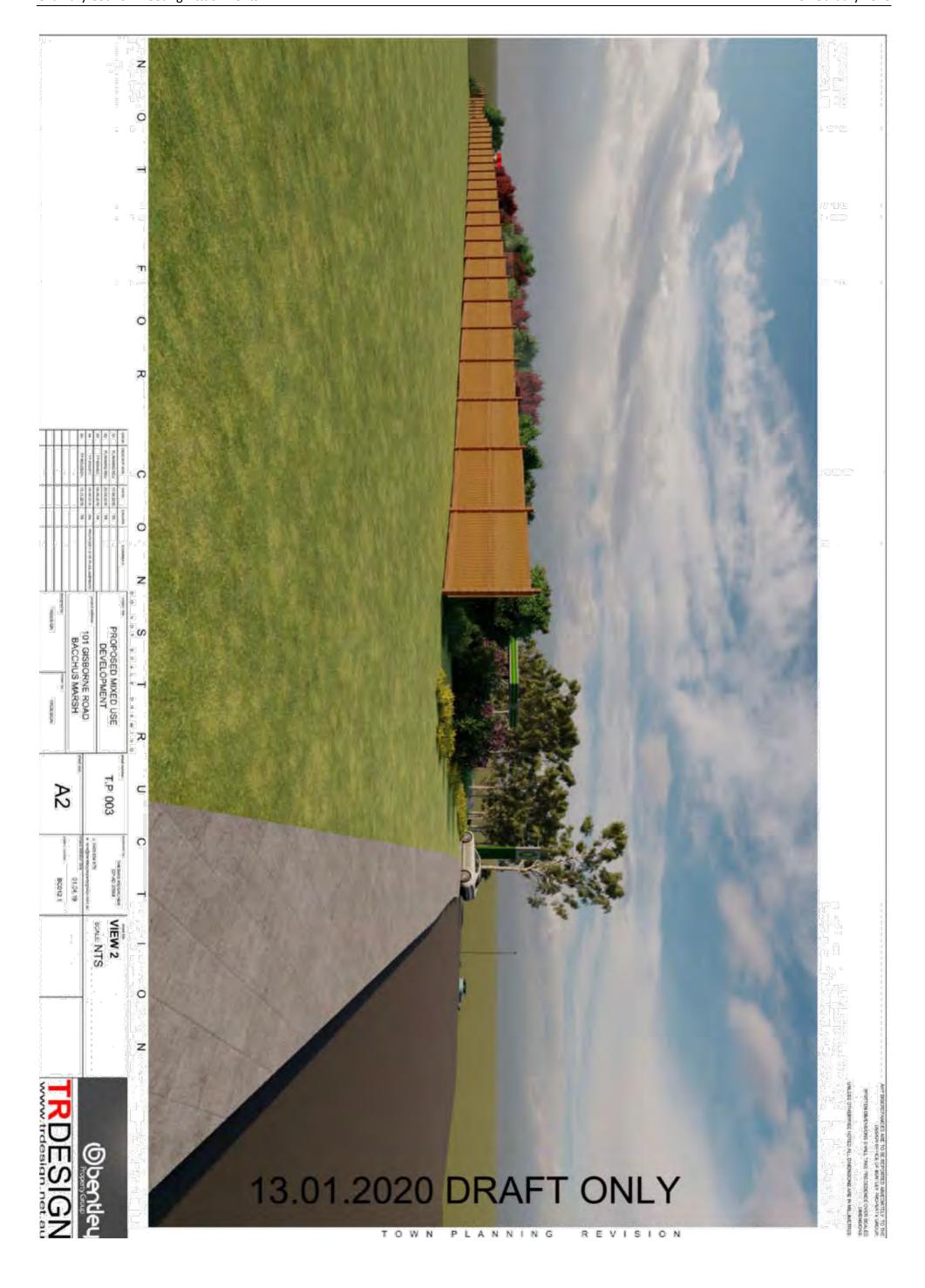
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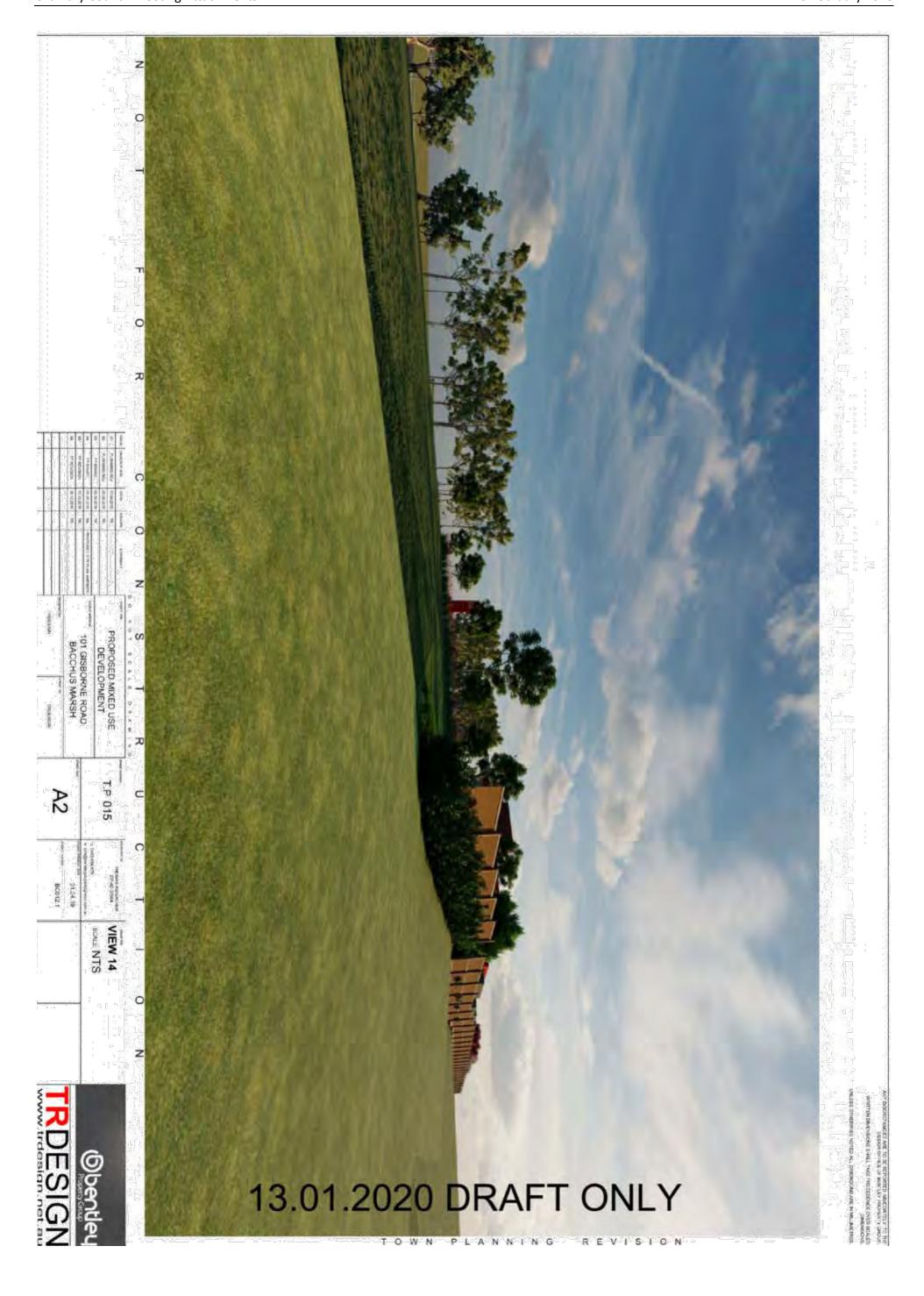
















## **Pre-consultation updates to the Community Infrastructure Planning Process**

Most sections of the *CI Planning Process* remain unchanged between its adoption in September 2017 and the public consultation in September/October 2019.

The main edits and additions made prior to the September/October 2019 consultation were:

Section	Page	Change type	Change
Figure 1: the Community Infrastructure Planning Process diagram.	2	Edit	Edits to diagram layout and document names.
2.1 Continuous improvement.	4	Edit	Text changed to clarify the iterative nature of how updated to the Planning Process and the Community Infrastructure Framework will be made.
2.2 Scope of 'Community Infrastructure'.	5	Edit	Added the uses 'Seniors groups' (Age and Disability Category) and 'Multipurpose community rooms' (Community Spaces and Library's category).
2.3 Integrated service and infrastructure planning.	6	New section	Identifies the key functions of Council that the Planning Process takes account of or integrates with:  • Service planning/Service review.  • Social planning and research.  • Strategic planning.  • Asset management.  • Capital Improvement Program (CIP).
2.3.1 Integration with the Service Planning and Service Review functions.	8	New section	Describes the relationship between Community Infrastructure Planning and the Service Planning and Service Review functions.
2.3.2 Integration with the Asset Management function.	9	New section	Describes the relationship between Community Infrastructure Planning and the Asset Management function.
2.3.3 Integration with the Strategic Planning function.	9	New section	Describes the relationship between Community Infrastructure Planning and the Strategic Planning function.
2.3.4 Integration with the Capital Improvement Program.	10	New section	Describes the relationship between Community Infrastructure Planning and the Capital Improvement Program.

Section	Page	Change type	Change
2.4.1 Framework coordination.	10	Edit	Additional bullet points under the role of the Framework Coordinator.
2.4.3 Internal community service managers.	11	Edit	Minor changes to the role of Internal community service managers.
6.5 The Suitability Assessment.	26	New section	Describes the Suitability Assessment.
6.5.1 Building Condition audits.	26	New section	Describes how building condition audit inform the Suitability Assessment.
6.5.2 Fitness for Purpose assessments.	27	New section	Describes how fitness for purpose assessments will be designed and conducted and how they will inform the Suitability Assessment.
6.5.3 Building Condition and Fitness for Purpose Standards.	28	New section	Makes provision for the future development of minimum building condition and fitness for purpose standards.
6.6 The Utilisation Assessment.	28	New section	Describes the Utilisation Assessment.
7. Service-based Needs Prioritisation.	30	Edit	Update to the description of the Service-based Needs Prioritisation Stage.
8. Strategic Project Prioritisation.	30	Edit	Update to the description of Strategic Project Prioritisation Stage.
Appendix A: Infrastructure type definitions.	32	Edit	Various definitions amended to improve clarity.
Appendix B: Example Fitness for Purpose Assessment templates.	36	New appendices	Example assessment templates added for the Fitness for Purpose Assessment.

# Key dates and outcomes since first adopting the CI Planning Process in September 2017

Timeline	Updates
September to November 2019	Public consultation conducted. Five submissions received and considered by council officers.
7 August 2019	OMC endorse draft CI Planning Process for four weeks public consultation.
June 2019	<ul> <li>Draft update to the Community Infrastructure Planning Process and supporting documents presented to Assembly of Councillors.</li> </ul>
January 2019 to March 2019	<ul> <li>Strategic community infrastructure priorities developed.</li> <li>Internal MSC service managers engaged to review and sign-off the strategic community infrastructure priorities.</li> <li>Framework documentation finalised.</li> </ul>
August 2018 to January 2019	<ul> <li>Community infrastructure needs assessments updated for all inscope service and facility types.</li> <li>Council's internal service areas engaged to approve needs assessment findings and identify community infrastructure priorities.</li> </ul>
October 2017 to August 2018	<ul> <li>Community Infrastructure Planning Process updated (refer to table below for details).</li> <li>Fitness for Purpose Assessments and Utilisation Assessments conducted for in-scope facilities across Moorabool Shire.</li> <li>Building Condition audits completed for MSC assets and results incorporated into the CI Framework Suitability Assessments.</li> <li>Community Infrastructure Audit updated with new information.</li> </ul>

# Submissions received through the public consultation

	Submission comment	Submitters	Officer response
1	The extent and form of public consultation on the CI Planning Process (and technical documentation published alongside it) was complex and untargeted.  The CI Planning Process is a Council-	2 of the 3 Shire residents	It is acknowledged that the Community Infrastructure Framework is large, technical and complex. The Framework has created a comprehensive evidence base addressing multiple aspects of current and future community need and the suitability of existing infrastructure across the whole Shire. It provides both strategic and place-based analyses and recommendations for a range of service and facility types. As such, its complexity is necessary but unfortunate in terms of its difficulty being understood by the wider community.
	focused document that has overlooked community input. It reflects Council culture of "us/them". It is restrictive and inwardly focused.		The October 2019 public consultation sought formal submissions on the <i>CI Planning Process</i> and not the other technical documents. However, for submitters to understand the implications of adopting the <i>CI Planning Process</i> , an appreciation of the various technical outputs was required.
			The CI Planning Process is indeed focused on Council's internal community infrastructure planning processes. This is necessary as it has been critical to ensure Council has a consistent, repeatable, evidence-driven and whole-of-organisation methodology to collect and interpret data and identify strategic priorities.
			Section 4 of the <i>CI Planning Process</i> titled 'Community and stakeholder engagement' describes how the onus is currently on Council's internal service areas to engage with the community and other stakeholders through their normal planning and delivery of services. The Framework Coordinator is responsible for ensuring this information is appropriately captured and assessed through the planning process and published through the Framework outputs.
			The submission indicates that section 4 of the <i>CI Planning Process</i> may need to be expanded to include more targeted community consultation on the various outputs such as the Provision Standards, needs assessments, key findings and the recommended strategic priorities. As the Framework has not yet sought extensive

	Submission comment	Submitters	Officer response
			targeted community input, it is recommended that this be considered through the next update to the <i>CI Planning Process</i> .  Changes made to CI Planning Process: none
2	Although we understand that Council seeks comment on the Planning Process document itself, it is our view that the context for and intended application of the document cannot be understood without first understanding and verifying the content of the supporting analysis.  The supporting documents and analysis are in many parts and it is difficult to follow how each analysis has informed the range of recommendations throughout various reports.	1 planning consultancy on behalf of a residential housing developer	As noted above, the complexity of the Framework is advantageous in terms of providing a comprehensive and strategic evidence base but is a disadvantage in terms of being easily read by a wider audience.  As the various supporting technical documents and outputs are not being adopted at this stage, no changes have been made to the <i>CI Planning Process</i> . However, it is acknowledged that Council should consider how to better present and disseminate outputs from the Community Infrastructure Framework and whether or not a future update to the <i>CI Planning Process</i> is required to achieve this.  Changes made to CI Planning Process: none
3	It is not clear how Council intends to use the supporting documents and recommendations.	1 planning consultancy on behalf of a residential housing developer	Figure 1 of the <i>CI Planning Process</i> illustrates that outputs from the Framework will inform: the Capital Improvement Program, Maintenance & Renewals Program, Buildings Asset Management Plan, Infrastructure / Development Contributions Plans, Moorabool 2041 strategic planning framework, and Departmental Service Plans & Service Reviews.  The role of the <i>CI Planning Process</i> is to define the methodology for identifying community infrastructure priorities. At this stage it is not considered necessary to expand its current content in terms of how Council will use outputs from the Framework. Council may, however, wish to expand this content through a future update to the <i>CI Planning Process</i> .

	Submission comment	Submitters	Officer response
			Changes made to CI Planning Process: none
4	Users of the Gordon Public Park tennis courts were not provided with an opportunity to inform the Fitness for Purpose Assessment and that the assessment did not identify all physical issues at the site.	1 Shire resident	This comment relates to the specific Fitness for Purpose Assessment for the Gordon Public Park and not the methodology set out in the <i>CI Planning Process</i> . However, the submission indicates that Council may wish to consider expanding opportunities for the public to directly inform the various needs assessments. At present, only Section 86 Committees of Management managed by Council are directly consulted when conducting Fitness for Purpose Assessments.
			It is recommended that expanded forms of public engagement are considered through a future update to the <i>CI Planning Process</i> .
			Changes made to CI Planning Process: none
5	Gordon Public Hall is not listed. Drainage problems around the Hall were not identified.	1 Shire resident	This submission does not relate specifically to the CI Planning Process but rather the Part A Needs Analysis for 'Multipurpose Rooms and Community Venues'.
			The submission is incorrect as Gordon Public Hall is included in all needs assessments and reported through Part A Needs Analysis for 'Multipurpose Rooms and Community Venues'. Drainage issues were not identified by the assessment, which was conducted with the Hall Committee of Management. A future Fitness for Purpose assessment should consider any drainage problems.
			Changes made to CI Planning Process: none required
6	The document does not make adequate provision for opportunity once "in the system" e.g. elections of governments/private enterprise	1 Shire resident	This comment suggests the <i>CI Planning Process</i> does not provide adequate opportunity for others (i.e. not Council) to influence the priorities. As such, this comment is reflective of the above comments relating to a lack of direct public input.
			It is recommended that expanded forms of public engagement are considered through the next update to the <i>CI Planning Process</i> .

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	Submission comment	Submitters	Officer response
			Changes made to CI Planning Process: none
7	Careful definitions of who provides the service - Public or private e.g. early learning years project, indoor pool. Council needs to manage assets differently and let the community in.	1 Shire resident	The CI Planning Process already includes non-Council provided facilities and services within its scope. The CI Planning Process and the Strategic Community Infrastructure Priorities table addresses provision of infrastructure by community and private commercial providers.  Management of assets is a matter for Council's asset management functions and outside the scope of the CI Planning Process.  Changes made to CI Planning Process: none
8	The projected library floorspace requirement for Ballan is too low, as proposed through the recommendation 'Prepare a Community Infrastructure Improvement Plan for Ballan' in the Draft Strategic Community Infrastructure Priorities report.	1 Shire resident	This submission does not relate specifically to the <i>CI Planning Process</i> but rather the Part A Needs Analysis for 'Libraries (centre-based)' and the <i>Strategic Community Infrastructure Priorities report</i> .  Further discussion with the submitter clarified that the library floorspace estimates for Ballan as reported through the Needs Analysis for 'Libraries (centre-based)' are on the low side of the range determined by applying the NSW State Library 'People Places' floorspace calculator to the projected population of Ballan and the Rural West of Moorabool.  While this is a valid point for discussion as to which population forecasts to use and specifically how to determine floorspace requirements, it does not indicate a need for any changes to the <i>CI Planning Process</i> .  The stated recommendation in the Strategic Community Infrastructure Priorities report is to plan for " <i>Expansion and/or relocation of Ballan Library to create an absolute minimum of 214 sqm (but preferably greater than 300 sqm), with space to expand up to at least 500 sqm in future"</i> . It is acknowledged that Council may wish to treat these figures as a conservatively low estimate.

	Submission comment	Submitters	Officer response
			Changes made to CI Planning Process: none
9	Council's planning should have closer regard to the likely scale and demographic profile of the Hopetoun Park community, as distinct from the broader rural areas around Bacchus Marsh.  Assessing the community infrastructure needs of Hopetoun Park together with the needs of the wider Rural East is not a suitable approach. Hopetoun Park is a relatively small urban area with different accessibility and characteristics to the balance of the rural area.	1 planning consultancy on behalf of a residential housing developer	A population forecast and demographic profile for Hopetoun Park is currently in development and will be addressed through ongoing discussions between the submitter and Council staff.  Since the updated Framework outputs were prepared, Council has refined its geographic areas used for population forecasts to enable more focused analysis of smaller areas such as Hopetoun Park. The <i>CI Planning Process</i> will not need to change to take account of these new areas but an update to the needs analyses is required now that new forecasts are available.  Changes made to CI Planning Process: none
10	Council's community infrastructure planning should have closer regard to the close proximity of Hopetoun Park to a wide range of community and open space infrastructure in Bacchus Marsh and Melton.	1 planning consultancy on behalf of a residential housing developer	All of the needs assessments conducted by Council include a spatial Travel Accessibility Assessment that has specifically considered travel distances between Hopetoun Park and facilities in Bacchus Marsh and Melton.  Changes made to CI Planning Process: none
11	The background documents propose a new community centre to be established in Hopetoun Park which will accommodate a number of programs which are not supported by any needs analysis, including centrebased meals and dementia programs. These references should be removed.	1 planning consultancy on behalf of a residential housing developer	This submission does not relate specifically to the <i>CI Planning Process</i> . Needs analyses for community meeting rooms/venues, centre-based meals and dementia-suitable facilities were all provided as supporting documents through the public consultation alongside the <i>CI Planning Process</i> .  Centre-based meals and dementia programs are suitable activities for delivery through multipurpose community facilities. As such, they do not require their own quantity provision standards. Such uses do not place particularly onerous additional

	Submission comment	Submitters	Officer response
	Council's provision standards do not include a quantity standard for centrebased meals or dementia programs and it is expected that Hopetoun Park residents could access these program types in larger centres within close proximity.		design requirements on new facilities other than the need for a suitable kitchen and dementia-friendly design.  Changes made to CI Planning Process: none
12	Various comments specific to the scale and form of future development at Hopetoun Park and the resultant community infrastructure requirements.	1 planning consultancy on behalf of a residential housing developer	Matters specific to development at Hopetoun Park will continue to be addressed through ongoing discussions between the submitter and Council staff and do not need to be detailed here. These comments do not have a material impact on the <i>CI Planning Process</i> .  Changes made to CI Planning Process: none
13	The quantitative provision standards for a number of infrastructure types and services are materially inconsistent with commonly used and accepted quantitative standards and should be reviewed.  When compared with commonly referenced and accepted community infrastructure provision benchmarks used in growth areas in Victoria such as those in the <i>Planning for Community Infrastructure in Growth Areas (2008)</i> report.	1 planning consultancy on behalf of a residential housing developer	This submission concerns a fundamental aspect of the <i>CI Planning Process</i> , the development of locally-relevant provision standards as an alternative to 'off the shelf' benchmarks.  The 'commonly used and accepted quantitative standards' referred to were published in 2008 and were intended for use in growth areas. Regarding these standards, the Guide ('Planning for Community Infrastructure in Growth Areas') states:  • "[The] table of current and preferred community infrastructure models should be interpreted and applied in conjunction with rigorous local area planning (or 'precinct planning') processes. The table should be refined to suit the requirements and special characteristics of each Growth Council and be formally adopted by the Growth Councils as a set of guidelines."  • "[The] guidelines are more likely to be fully achieved in future growth locations which have been earmarked for large scale development but have yet to be, or

Submission comment	Submitters	Officer response
apparent and it is submitted that the		are just in the process of being planned."
following standards should not be relied upon in their current form:  • Long Day Care • Maternal and Child Health  Source: Planning for Community Infrastructure in Growth Areas (ASR, 2008)		The Guide also states that standards should achieve "a level of provision of services and facilities which is considered appropriate by the Growth  Councils and their communities". An underlying principle embodied in the CI Planning Process is that the various quantity, utilisation, suitability and travel accessibility standards are appropriate for Moorabool and are not simply 'borrowed in' from elsewhere.  The CI Planning Process has specifically developed the "rigorous local area planning" recommended by the 2008 Guide. The CI Planning Process states:  • "The Population Standards have been developed specifically for Moorabool to reflect local drivers for demand such as the existing rate of provision, legacy infrastructure, current and forecast rates of participation and utilisation, opportunities and constraints arising from new development, Council policy, and constrained capital and operational budgets. Comparison with provision rates in other municipalities can be useful to suggest how Moorabool compares, but it is not appropriate to simply 'borrow in' these rates."
		A key difference between the intended standards provided by the 2008 Growth Areas guide and their application to Hopetoun Park and most other parts of Moorabool is that there are existing communities and legacy infrastructure to take account of. This difference with growth areas is explored in detail through the Victorian Planning Authority publication <i>Guide to Planning for Community Infrastructure in Urban Renewal Areas, 2016</i> (unpublished but available from the VPA on request). The VPA Guide states under section 1.2 <i>Urban Renewal vs Greenfield Areas – why a different process is needed</i> :
		<ul> <li>"The approach taken to planning for community infrastructure in each urban renewal area must recognise the unique social characteristics of the area and</li> </ul>

Item 12.2 - Attachment 3

Submission comment	Submitters	Officer response
Submission comment	Submitters	<ul> <li>Officer response         the vision held for its future."     </li> <li>"It is vital to ensure that State Government and Councils have internal processes in place to integrate service planning, asset management, infrastructure planning and land use planning. This integration should enable an evidence-based approach to planning for new infrastructure or upgrades to existing infrastructure."     </li> <li>The VPA Guide recommends a comprehensive planning process (which closely mirrors the approach taken through the CI Planning Process) and the use of provision standards that are appropriate for local communities. The Guide includes a specific note titled Facility Benchmarks – a cautionary note:</li> <li>"In an urban renewal area, local demography, community needs and preferences and development pattern are unlikely to mirror that of the greenfield growth areas, and indeed may vary between renewal area, it is</li> <li>"When planning for community infrastructure in an urban renewal area, it is</li> </ul>
		areas".  For the above reasons, the evidence-based provision standards developed by Moorabool through application of the <i>CI Planning Process</i> are considered to be more appropriate than the 2008 Growth Areas standards.
		Critically, as the standards themselves are not part of the <i>CI Planning Process</i> , this submission does not imply a need for changes to the document. The standards can be

Submission comment	Submitters	Officer response
		revised at any time in response to new data and assumptions such as revised population forecasts or demand trends.
		If further discussions between the submitter and Council staff reveal the need to revise the provision standards, this can be achieved without the need to amend the CI Planning Process.
		Changes made to CI Planning Process: none
Various comments, supporting information and design proposals relating to the recommendation	Ballan & District Community House / Mechanics'	This submission relates to the Strategic Community Infrastructure Priorities report and not the <i>CI Planning Process</i> itself.
'Prepare a Community Infrastructure Improvement Plan for Ballan' in the Draft Strategic Community Infrastructure Priorities report.	Institute Reserve	The submission generally supports the recommendation to 'Prepare a Community Infrastructure Improvement Plan for Ballan' and provides information to aid Council's delivery of this recommendation. It provides a vision for a multi-service Community Hub in Ballan that closely aligns with the objectives of the <i>CI Planning Process</i> .
		The submission does not impact on the <i>CI Planning Process</i> but it is recommended that Council take note of the submission and its potential to support community infrastructure planning in Ballan.
		Changes made to CI Planning Process: none

Item 12.2 - Attachment 3



# Community Infrastructure Framework Moorabool Shire Council COMMUNITY INFRASTRUCTURE PLANNING PROCESS

Update February 2020





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# Overview

The Community Infrastructure Planning Process ('the Planning Process') describes the approach that Council takes to the planning and delivery of community infrastructure (the definition of which is provided in the Community Infrastructure Planning Policy). The Planning Process is consistent with the Community Infrastructure Planning and Design Principles defined in the Planning Policy.

The Planning Process comprises four Key Stages, with one or more documents produced from each:

# 1. Community Infrastructure Audit

Published outputs:

Community Infrastructure Audit report

# 2. Community Infrastructure Needs Analysis

Published outputs:

Community Infrastructure Provision Standards report

#### 3. Service-based Needs Prioritisation

Published outputs:

Needs Analysis: Key Findings and Recommendations report

# 4. Strategic Project Prioritisation

Published outputs:

Strategic Community Infrastructure Priorities report

The Community Infrastructure Planning Process diagram (Figure 1) provides a summary overview of the Planning Process. Later sections of this document describe the key stages in more detail.

Moorabool Community Infrastructure Planning Process

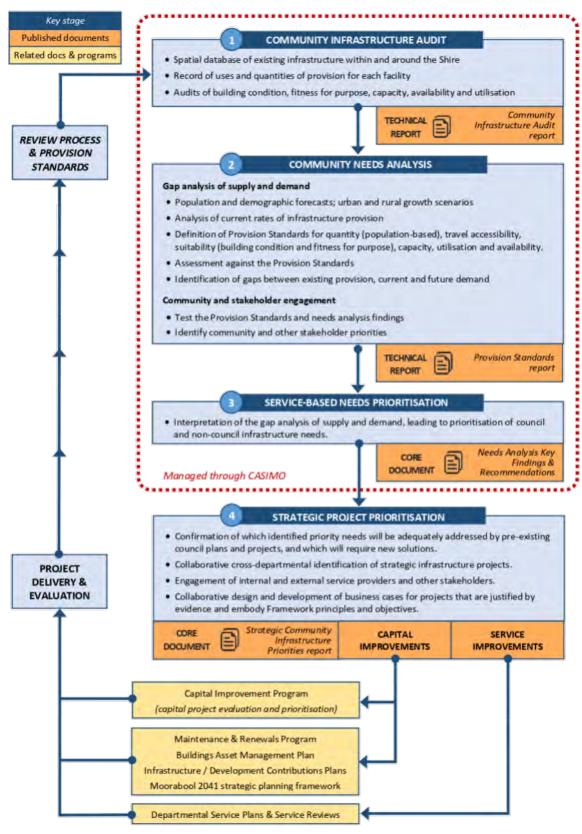


Figure 1: the Community Infrastructure Planning Process diagram

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# The Moorabool Community Infrastructure Framework

This section explains the broader Community Infrastructure Framework, of which the Planning Process is a component.

The policy basis for the Community Infrastructure Planning Process is provided by the Community Infrastructure Planning Policy and Planning and Design Principles (2017). The Planning Process should be read in conjunction with the Planning Policy.

The Planning Policy, Planning and Design Principles, the Planning Process, and the tools and documents they describe are collectively known as the Moorabool Community Infrastructure Framework ('the Framework').



Figure 2: Community Infrastructure Framework components

The Framework provides Moorabool with a flexible and dynamic planning resource that integrates with other planning processes across Council. Its purpose is to:

- Enable Council to deliver on the aims and objectives defined by the Planning Policy.
- Identify infrastructure priorities based on robust evidence of community need.
- Inform Council's Capital Improvement Program, in particular business cases for community infrastructure projects.
- Inform Council's strategic planning framework 'Moorabool 2041'.
- Inform service plans and reviews, planning studies, masterplans and other Council business.
- Provide evidence for Infrastructure Contribution Plans / Development Contribution Plans, applications for grant funding, and advocacy to external service providers.

Moorabool Community Infrastructure Planning Process

The Framework is not a simple 'snapshot in time' study; it is a whole-of-Council planning resource that provides a range of decision-making tools and resources.

Some key aspects of the Framework include:

Evidence- based	The Framework is directly informed by data and spatial analysis conducted through the Community Infrastructure Audit and Community Needs  Analysis stages of the Planning Process. Data and analyses are managed through Council's Community and Social Infrastructure Model CASIMO.
Service- focused	The Framework ensures that facilities planning responds to service planning. Council's internal community service departments and external service providers directly inform every stage of the Planning Process.
Integrated	Recognising the multi-disciplinary nature of community infrastructure planning, the Framework integrates with other related planning functions across Council. In particular, the Planning Process informs and is informed by: service planning and review, social planning and research, asset management, strategic planning, and the Capital Improvement Program (CIP). These functions are brought together for the common purpose of identifying the infrastructure required to meet community needs and support delivery of services now and into the future.
Centrally coordinated	The Framework and the Planning Process are coordinated by Council's Strategic Planning and Development unit. However, data, findings and priorities relating to services and facilities delivered by Council are 'owned' by the relevant department service managers.
Dynamic and responsive	The Framework is supported by Council's Community and Social Infrastructure Model CASIMO, a database linked to spatial analysis tools (GIS). All data informing the Planning Process such as assumptions, demographic information, population forecasts, and Provision Standards is easily updatable. Many of the reports output from the Framework are published directly from CASIMO.
Repeatable	The Planning Process is designed to be repeatable as often as required. At present, it is an annual process that takes place ahead of Council's Capital Improvement Program (CIP).

# 2.1 Continuous improvement

The Framework is being developed and implemented in an iterative manner that allows for ongoing expansion and improvement over time. This version #2 of the Planning Process builds on version #1 that was adopted in September 2017 by clarifying some elements of the process, how it integrates with other Council planning processes, and describing the Suitability Assessment and Utilisation Assessment in more detail.

Communities will have the opportunity to inform successive versions of the documents to ensure that they accurately represent the Shire's most pressing needs.

Moorabool Community Infrastructure Planning Process

# 2.2 Scope of 'Community Infrastructure'

The Community Infrastructure Planning Policy provides the following definitions:

Community infrastructure		
Community facilities	Physical infrastructure in the form of buildings, places and spaces through which the community access services provided by Council and other providers.	
Community services  Programs and other activities provided to the community by Country other organisations. Specifically, services that require physical infrastructure to enable their delivery.		
Council asset	cil asset Land, buildings and other structures owned by Moorabool Shire Coun	

The full scope of community infrastructure in Moorabool goes beyond the range of facilities currently owned and operated by Council. While it is important to ultimately asses the full range of facilities available to the public, the Framework will initially focus on critical infrastructure that is owned, operated or funded by Council. Future iterations of the Framework will assess third party owned/operated facilities that provide critical services to the public.

The infrastructure types currently included within the scope of the Framework are:

## AGED AND DISABILITY:

- Centre-based meals
- Dementia programs
- Seniors groups
- Social support groups

# COMMUNITY SPACES AND LIBRARIES

- Community venues (incl. halls)
- Multipurpose community rooms
- Libraries

# **EARLY YEARS**

- 4 year old kindergarten
- Long day care
- Maternal & Child Health (MCH)

# CHILDREN AND YOUNG PEOPLE

- Playgrounds
- Skate and BMX parks / tracks
- Youth space
- Youth support

## SPORT AND RECREATION

- Basketball courts
- Netball courts
- Tennis courts
- Football ovals
- Cricket ovals
- Soccer pitches
- Lawn bowls
- Swimming pools

Appendix A provides definitions for each of the above infrastructure types.

Moorabool Community Infrastructure Planning Process

# 2.3 Integrated service and infrastructure planning

Council owns and invests in assets for the purposes of delivering services or supporting community activities. Planning for facilities must therefore be integrated with planning for services and be based on a comprehensive understanding of service and community needs. Accordingly, the Framework informs and is informed by multiple functions of Council, the key ones being:

	The internal service areas within Council that are most relevant to the Framework include Early Years, Youth, Active Ageing, Recreation Development and Community Development. Each service area plans in the short to medium-term for how it delivers services to the community.		
Service planning / Service review	Council's Business Excellence (BEx) framework records aspects of each service such as relevant legislation and policy, inputs, outputs and customers, staff requirements and budgets. Council is also developing a Service Planning Framework that will require each service area to more fully articulate current service requirements and delivery model(s).		
	Services may also be reviewed in light of new or updated legislation, policy, good practice and/or changing community demand. Service reviews identify improvements, issues, efficiencies and possible alternative delivery models.		
Social planning and research	Responsibility for social planning and research generally sits with each service area within Council. There is not currently a department or officer with responsibility to conduct demographic or other research on behalf of the organisation.		
	The current design of the Community Infrastructure Framework ensures that the Community Needs Analysis stage is informed by the studies and expertise of Council's internal service areas and by strategic planning and demographic analysis conducted by the Framework Coordinator (see section 2.4.1) and the Strategic Planning and Development unit.		
Strategic planning	The Community Infrastructure Framework is coordinated by Council's Strategic Planning and Development unit and is a key component of the 'Moorabool 2041' strategic planning framework. Findings from the Community Infrastructure Framework inform the Planning Scheme and associated documents in terms of the current function of settlements and facilities, future infrastructure priorities, and development contributions.		
Asset management	The Asset Management unit ensures that community facilities owned or managed by Council are maintained to meet the needs of services and the community. The unit manages the asset maintenance and renewal program and building condition audits.		
Capital Improvement Program (CIP)	The annual CIP provides the budgets and work plan for all capital projects including major projects, the asset maintenance and renewal programs, and all projects for new and/or upgraded infrastructure. The CIP is supported by the Capital Works Evaluation Guidelines that provides criteria and a model for the assessment and prioritisation of capital projects.		

Moorabool Community Infrastructure Planning Process

The design of the Framework recognises the overlap and inter-dependency between Council functions. The following sections articulate how these Council functions inform and are informed by the Community Infrastructure Planning Process to ensure that the necessary alignment and collaboration takes place across Council.



Figure 3: Flow of information between key functions of Council

Moorabool Community Infrastructure Planning Process

#### 2.3.1 Integration with the Service Planning and Service Review functions

#### SERVICE PLANNING:

- Describes and quantifies community need for the service(s); identifies relevant demographic / population groups (cohorts) for estimating service demand.
- Defines preferred model(s) for service delivery.
- Articulates the role of community facilities in supporting the preferred service model(s).
- Specifies the service's requirements for facilities, i.e. facility type, number, location, features and fit
  out, co-location / integration with other services.

# COMMUNITY INFRASTRUCTURE PLANNING PROCESS:

- Identifies shortfalls / surpluses in the quantity, travel accessibility, suitability and/or utilisation of existing services and facilities.
- Informs facility-based (capital) solutions, i.e. where facilities need to be improved to meet the needs of services; also informs service-based solutions that do not necessarily require capital works.
- Involves service managers in the development and prioritisation of projects to improve current and future service delivery.

#### SERVICE REVIEW:

- Reviews community need for services through an examination of participation data, demographic
  trends and forecasts and other relevant demand data; updates the demographic / population cohorts
  used for estimating service demand.
- Reviews legislation, policy, guidence and good practice and defines new models for service delivery.
- Updates the role of community facilities in supporting new service models; defines new current and future requirements for facilities.

# Figure 4: Flow of information between the Service Planning and Service Review functions and the Community Infrastructure Planning Process

Council's service areas have, and will continue to produce, plans and studies relating to their particular services and facilities. Examples include the Municipal Early Years Plan, the Recreation and Leisure Strategy, the Health and Wellbeing Plan and the Age Well Live Well Strategy & Access and Inclusion Plan.

The Framework does not replace the need for service-specific plans; in fact it relies on service providers to continue to develop their own in-depth understanding of community need and service demand. The Framework provides mechanisms to bring together the evidence provided by these plans in a structured, consistent and equitable manner across Council and use them to inform strategic planning.

Moorabool Community Infrastructure Planning Process

## 2.3.2 Integration with the Asset Management function

#### ASSET MANAGEMENT:

- Responds to maintenance requests submitted by the service providers, tenants / lessees, users or committees who use and/or manage Council-owned community facilities.
- Conducts planned maintenance and renewal of community facilities and other assets; prepares and manages the maintenance and renewals programs and Capital Improvement Program (CIP)
- Manages the asset register and asset management information system (Assetic ©).
- · Prepares Asset Management Plans for community facilities.
- Conducts periodic building condition audits, records and manages audit data.

#### COMMUNITY INFRASTRUCTURE PLANNING PROCESS:

- Conducts Fitness for Purpose Assessments of community facilities (the data from which may ultimately be stored in or connected to the asset management information system).
- Collects data from services and facilities to inform the maintenance and renewal programs and Asset Management Plans.
- Uses building condition audits to inform the Suitability Assessment.

Figure 5: Flow of information between the Asset Management function and the Community Infrastructure Planning Process

# 2.3.3 Integration with the Strategic Planning function

# STRATEGIC PLANNING:

- Prepares long-term land use and development plans based on evidence of current and future needs, including community need for service and facilities.
- Secures development contributions towards essential infrastructure.
- Seeks to ensure the long-term viability and sustainability of rural and urban communities in terms
  of the provision of housing, jobs, services and infrastructure.

# COMMUNITY INFRASTRUCTURE PLANNING PROCESS:

- Provides an understanding of the current and future role of settlements and developments in terms of providing services and facilities to the community.
- Provides a comprehensive evidence base regarding the type, quantity, location and design of infrastructure needed by communities now and in the future.

Figure 6: Flow of information between the Strategic Planning function and the Community Infrastructure Planning Process

Moorabool Community Infrastructure Planning Process

## 2.3.4 Integration with the Capital Improvement Program

#### CAPITAL IMPROVEMENT PROGRAM (CIP):

- Funds and delivers projects for the maintenance, renewal and upgrade of existing infrastructure and construction of new infrastructure.
- Evaluates and prioritises projects based on various factors including the age and condition of assets, risks, evidence of community need, and deliverability in terms of timing and funding.
- Develops projects costs and delivery plans.

# COMMUNITY INFRASTRUCTURE PLANNING PROCESS:

- Provides evidence of community need for infrastructure; findings inform the assessment and prioritisation of projects by the CP.
- Underpins a collaborative approach between service managers and infrastructure planners to the
  prioritisation, design and delivery of infrastructure improvements.

Figure 7: Flow of information between the Capital Improvement Program and the Community Infrastructure Planning Process

# 2.4 Framework roles and responsibilities

Development of the Framework has been led by the Strategic and Sustainable Development Unit within the Growth and Development Directorate. The Framework takes a collaborative whole-of-organisation approach, therefore several departments have responsibility for its implementation.

# 2.4.1 Framework coordination

The Social Infrastructure Planner (Strategic and Sustainable Development Unit) is the 'Framework Coordinator', having overall responsibility for developing and implementing the Framework. Specific responsibilities include:

- Prepare and maintain the Community Infrastructure Planning Policy, Planning and Design Principles, and the Planning Process.
- Develop and maintain the Community and Social Infrastructure Model (CASIMO).
- Convene the Community Infrastructure Framework Steering Group.
- Collaborate with internal community service managers<sup>1</sup>, external service providers and other
  information providers to acquire, manage and interpret data and identify infrastructure
  priorities.
- Seek agreement and sign-off of data and findings by internal service managers.
- Collaborate with internal service managers ahead of the Capital Improvement Program (CIP) to interpret Framework findings, identify synergies between the needs of different services, and identify collaborative infrastructure improvements<sup>2</sup> to be further developed and delivered through the CIP.
- Prepare and maintain Framework reports and other direct outputs.

Moorabool Community Infrastructure Planning Process

<sup>&</sup>lt;sup>1</sup> 'internal community service managers' refers to managers of Council departments with responsibility for delivering services through community facilities (e.g. aged services, sport, early years and libraries).

<sup>&</sup>lt;sup>2</sup> Improvements may be physical capital projects such as upgrades to existing or creation of new facilities, or they may be service-based non-capital improvements such as changes to service delivery models.

## 2.4.2 Framework Steering Group

The Community Infrastructure Framework Steering Group comprises key internal representatives across Council. As a minimum representation will include:

- The Community Infrastructure Framework Coordinator (see above)
- Internal community service managers<sup>1</sup>
- Senior representative from Infrastructure Services (asset management)
- Manager Strategic and Sustainable Development

The Steering Group has oversight of the Framework and is responsible for supporting the Framework Coordinator to implement the Framework in a manner that best supports the effective and efficient provision of community services and facilities.

# 2.4.3 Internal community service menagers

Council's internal community service managers are responsible for providing the Framework Coordinator with information required by the Planning Process in a timely manner. As Council's use of the Framework evolves, internal service managers will be able to manage their information directly via the CASIMO database.

Internal service managers (or their representatives) are responsible for engaging with the Framework Coordinator and other internal services through the key stages of the Planning Process, in particular the Community Needs Analysis and Strategic Project Prioritisation stages. The nature and extent of that engagement will depend on the specific community infrastructure needs and/or projects being considered at the time. Service managers may be required to formally agree and signoff data and findings.

To inform analyses relating to non-Council services, internal service managers will either engage with relevant external service providers to acquire information required by the Planning Process, or will assist the Framework Coordinator to do so.

## 2.4.4 Capital Improvement Program (CIP)

The Strategic Community Infrastructure Priorities report (an output from the Strategic Project Prioritisation stage of the Planning Process) will directly inform the CIP. It does this by providing a list of potential projects that are:

- Justified by robust evidence of community need
- Informed by relevant service departments within council
- Developed through a holistic planning process that has considered a wide range of factors
  including a wide range of service and facility types, forecast population growth and
  demographic change, future strategic planning, and relationships, conflicts and synergies
  between different infrastructure types and geographic locations.

Both the Framework Coordinator and the CIP coordinator are responsible for designing and implementing mechanisms to ensure that the Strategic Community Infrastructure Priorities and the Needs Analysis Findings and Recommendations reports inform the design and delivery of community infrastructure projects through the CIP.

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# 3. Response to the Community Infrastructure Planning and Design Principles

The Community Infrastructure Planning Policy provides the Planning and Design Principles and requires that the Planning Process be consistent with those principles. Table 1 below describes how the Planning Process responds to the Principles:

Table 1: Consistency with the Community Infrastructure Planning and Design Principles

Principles (from the Community Infrastructure Planning Policy)		Response (how the Planning Process supports the Principle)	
Principle 1: Community infrastructure planning is strategic and	A collaborative whole-of-organisation approach is taken to the planning and delivery of community infrastructure.	The Planning Process brings together service managers, asset managers and strategic planners as part of a consistent and equitable process. It integrates directly with other Council systems, processes and plans such as asset management systems, the Capital Improvement Program and the Moorabool 2041 strategic planning framework. Alignment between departments is ensured through the Strategic Project Prioritisation stage.	
integrated across council.	Planning is spatial and strategic in nature, extending across administrative boundaries.	The Provision Standards are applied in a consistent and equitable manner across the Shire. Spatial analyses are not confined by administrative boundaries and extend into the neighbouring municipalities that provide infrastructure used by Moorabool residents (primarily the cities of Ballarat and Melton).	
	1c: Local needs are expressed within the context of strategic community need.	The prioritisation stages of the Planning Process take into account broad areas of strategic need (e.g. across the whole Shire or across all urban areas) as well as localised needs, such as for individual towns. Identified projects will address the relative demand for infrastructure across the Shire and seek to distribute infrastructure improvements accordingly.	

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Principles (from the Community Infrastructure Planning Policy)		Response (how the Planning Process supports the Principle)	
	2a: Consistent methods are used to develop evidence relating to the supply of and demand for community infrastructure.	The Provision Standards are applied consistently to all settlements of similar size. The process for identifying and prioritising needs is the same for all service areas, and to all facility types.	
Principle 2: Decision-making is consistent, transparent and based on reliable evidence.	2b: Decisions made with regard to community infrastructure will take account of available relevant evidence.	The Planning Process uses a comprehensive database and geospatial gap analysis tool to collate, manage and report on data. Findings lead directly to the identification of gaps in provision and the prioritisation of projects.	
	The justification for community infrastructure projects is clearly explained and openly presented.	The various published reports that are output from the Planning Process will transparently present the audit of infrastructure, the provision standards, the results of the community needs analysis, and the priority infrastructure needs identified by Council.	
Principle 3: Community infrastructure projects deliver net	3a: Community infrastructure projects respond to priority community needs and service objectives and corporately agreed levels of service.	Community Needs Analysis is a key stage of the Planning Process and is fundamental to the identification of infrastructure priorities and projects. The Provision Standards used to inform the Needs Analysis and the Needs Prioritisation stages provide corporately agreed levels of service in addition to those defined in other plans. The Planning Process enables Council to prioritise people's needs over wants.	
community benefit.	3b: Community infrastructure projects will be delivered in step with population growth and demographic change.	The Community Needs Analysis plans to several future horizons (planning years) and identifies various triggers that determine when an improvement to community infrastructure is required. Project delivery will continue to be managed through the Capital Improvement Program.	

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Principles (from the Community Infrastructure Planning Policy)		Response (how the Planning Process supports the Principle)	
Principle 4:	Community services operate through a network of complementary local, district and regional facilities.	The Community Needs Analysis – in particular the Travel Accessibility Standards - is fundamentally based around a network of accessible facilities distributed between urban and rural towns.	
Community infrastructure operates as a network of facilities.	4b: Community services and facilities have a high degree of transport accessibility and are located within reasonable travel time/distance of the communities they service.	The Travel Accessibility Standards provide an assessment of people's travel time to services and facilities. Travel time/distance is a key component of the gap analysis.	
Principle 5: Community infrastructure supports the delivery of services to the community.	5a: Community infrastructure is prioritised for the delivery of effective community services by council and other service providers.	The Community Infrastructure Audit records the services being delivered through each facility. Facilities not being used for service delivery may be identified as having potential for alternative use(s). Council's internal service units are engaged through all stages of the Planning Process to ensure facilities directly respond to service needs.  The Community Needs Analysis identifies gaps in the provision of infrastructure that Council is not a provider of, or that are better provided by others. Council can then decide whether and how to use its facilities to assist other service providers to meet community needs.	
Principle 6:  Community infrastructure supports use by multiple services and users for a range of activities.	6a: Community facilities are fit for their intended purpose(s).	The Suitability Assessment includes an assessment of the fitness for purpose of facilities. The assessment is part of the gap analysis and will be integrated with the asset management system to complement building condition audits.	
	6b: Community facilities are designed and maintained to be multifunctional, flexible and adaptable to change.	The Needs Prioritisation stages consider opportunities to expand the service offering of facilities and the range of users they service.  Flexible and adaptable design (to allow for changing uses of time) will need to be managed through the Capital Improvement Program.	

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Principles (from the Community Infrastructure Planning Policy)		Response (how the Planning Process supports the Principle)	
	Community facilities support the co-location, integration, and/or clustering of complementary community services.	The Strategic Project Prioritisation stage will identify opportunities to co-locate, integrate and/or cluster complementary services.	
Principle 7:	7a: Community facilities are universally accessible, meeting the needs of families, users and staff of all physical and cognitive abilities, gender types and ages.	The fitness for purpose assessment (part of the Suitability Assessment) includes multiple criteria for universal accessibility and equity.	
Community infrastructure is inclusive and universally accessible.	7b: Community facilities support active ageing and promote inclusion of older people.	The Community Infrastructure Audit uses a typology of uses that includes programs for early years, children, young people, seniors and dementia sufferers.	
	7c: Community facilities embody Council's commitments to age-friendly, dementia-friendly and child-friendly communities.	The Community Needs Analysis assesses demand for facilities that are suitable for use by the young, by families, by the elderly and by suffers of dementia.	
	8a: Community services and facilities are designed and managed to meet their full capacity, making best use of existing facilities where appropriate.	The Capacity and Utilisation Standards directly inform the Community Needs Analysis and Needs Prioritisation stages.	
Principle 8: Community facilities are optimised for maximum use.	8b: The maintenance, renewal and upgrade of existing community infrastructure is prioritised above the funding of new community infrastructure.	The Needs Prioritisation stages seek to make best use of existing facilities. Where no suitable facilities exist to meet identified	
	New facilities are only planned and delivered where they meet identified priority shortfalls in existing or future infrastructure provision.	community needs, new ones will be planned.	

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Principles (from the Community Infrastructure Planning Policy)		Response (how the Planning Process supports the Principle)	
Principle 9: Community infrastructure is provided through partnerships.	9a: Community infrastructure is funded, delivered, operated and programmed through collaborative partnerships between council, government and other public, private and community sector providers as appropriate.	The prioritised lists of infrastructure requirements produced through the Framework will directly inform Infrastructure/Development Contributions Plans <sup>3</sup> .	
	9b: Where nexus between new development and the need for new or improved infrastructure is demonstrated, financial contributions towards community infrastructure projects will be sought.	Where Council is not the responsible provider for meeting identified shortfalls in community infrastructure provision, the Planning Process will produce the evidence required for advocacy and collaboration.	
Principle 10: Community facilities embody Environmentally Sustainable Design principles.	10a: Designs for new community facilities and maintenance, renewal or upgrade works to existing facilities seek to reduce Council's environmental impact through environmentally sustainable design measures.	The Fitness for Purpose assessment includes questions relating to the ESD aspects of existing Council facilities. The design and delivery of ESD measures will need to be managed through the Capital Improvement Program.	

<sup>&</sup>lt;sup>3</sup> Development Contributions Plans or Infrastructure Contributions Plans define the amount and type of contributions – financial or in kind - that developers/builders are required to make in order to manage the social, environmental, economic or service impacts of new housing or other development works.

# 4. Community and stakeholder engagement

Input from communities and other stakeholders will be essential in order to fully understand which services and facilities are most in need and which improvements to community infrastructure should be prioritised.

The Framework has been designed so that Council's community service departments are the providers and custodians of the various planning standards and assessments that are used to identify and prioritise community need for infrastructure. The Framework addresses a range of critical service and facility types, some owned, operated or funded by Council and others owned and operated by the private or community sector. Where Council is not the provider of infrastructure, the Framework will need to be informed by input from external service providers.

Section 2.4 of this Planning Process describes the roles of the Framework Coordinator and internal service managers with regard to ensuring that the Community Infrastructure Planning Process is based on the best available information. The onus is therefore on internal service providers to engage with the community and other stakeholders through their normal planning and delivery of services. The Framework Coordinator is responsible for ensuring this information is appropriately captured and assessed through the Planning Process and published through the Framework.

Therefore, rather than a one-off consultation exercise on the content of the Framework, community and stakeholder engagement will be an ongoing process of receiving input through a variety of means including:

- Engagement during the preparation of service-based studies and plans such as an Early Years Municipal-wide Infrastructure Plan or a Recreation and Leisure Strategy.
- Engagement during the preparation of corporate documents such the Council Plan and Health and Wellbeing Plan.
- Direct communications received by Council such as letters from residents and community groups.
- Contact with the community via applications to Council's Community Development Fund.
- Contact with Committees of Management for halls and reserves within the Shire.
- Contact with the public and stakeholders through Council's normal delivery of services.
- Contact with community groups and service providers through the various sector working groups that Council is represented on.

In addition to the above, all planning standards, analyses and findings relating to the Framework will be made available for public scrutiny via Council's website.

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# Community Infrastructure Audit

Figure 1 on page 3 illustrates how the Community Infrastructure Audit relates to the other key stages of the Planning Process. The Infrastructure Audit collects information relating to the quantity, suitability, travel accessibility, capacity, availability and utilisation of infrastructure that is needed to inform the Community Needs Analysis.

The analysis is conducted by the Framework Coordinator in collaboration with Council's internal service managers.

# 5.1 Facilities register

The first stage of implementing the Planning Process has been to create a register of all existing community infrastructure that serves Moorabool residents, irrespective of ownership. As residents access facilities and services that are outside of the Shire as well as within, the audit has recorded infrastructure in surrounding towns such as Ballarat, Buninyong, Melton, Meredith and Trentham.

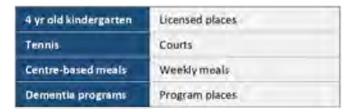
The register of existing community infrastructure is managed through the 'Facilities Register' module of Council's Community and Social Infrastructure Model CASIMO.

# 5.2 Typology of Uses

Council has created a typology of a wide range of services, facility types, programs and activities (collectively referred to as 'uses'). Along with recording the location and name of a facility, the Facilities Register records all the uses applicable to each facility.

# 5.3 Quantity measures

For each use recorded against facilities in the register, a measure of the quantity of provision is also recorded. For some facilities this is simply '1' for the number of facilities but for other uses a more appropriate measure is recorded, such as:



These quantities form the 'supply' that is assessed through the Community Needs Analysis stage, in particular the Quantity Assessment, which applies the Population Standards.

# 5.4 Audits of Building Condition and Fitness for Purpose

The Suitability Assessment uses information from Council's Building Condition audits and Fitness for Purpose assessments. Building condition audit information is stored in Council's asset management system and fitness for purpose information is stored in CASIMO. The information is then used to inform the Community Needs Analysis stage.

Building Condition refers to the physical condition of built facilities and is assessed through regular audits carried out by specialist contractors.

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Fitness for Purpose relates to the broader function of facilities in terms of how well (or poorly) they meet the needs of building users. The Fitness for Purpose assessments have been developed and conducted by Council officers, service providers and primary building users.

# 5.5 Audits of facility Capacity, Availability and Utilisation

The Utilisation Assessment is informed by the audits of facility capacity, availability and utilisation. This information is collected through the Community Infrastructure Audit, stored in CASIMO and assessed through the Community Needs Analysis stage.

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# Community Needs Analysis

Figure 1 on page 3 illustrates how the Community Needs Analysis relates to the other key stages of the Planning Process.

The Community Needs Analysis compares the Community Infrastructure Audit (i.e. the 'supply' of infrastructure) with demographic data and a set of provision standards (targets) to determine where shortfalls or surpluses in provision exist today. The analysis then uses the Shire's population projections to forecast how these 'gaps' in provision will change over time.

The analysis is conducted collaboratively between the Framework Coordinator and Council's internal service managers.

# 6.1 Needs Assessments and Provision Standards (overview)

This section provides an overview of the various assessments and provision standards use by the Community Needs Analysis stage. Later sections of this document describe each of the assessments and standards in detail.

The Community Needs Analysis addresses four different aspects of community need for services and facilities: quantity, travel accessibility, suitability and utilisation. A separate assessment has been designed for each of these aspects. Each assessment uses information from the Community Infrastructure Audit, and compares it with one or more provision standards (measures):

## 1. QUANTITY ASSESSMENT

A strategic assessment to determine whether there are enough facilities in relation to population size.

# Purpose:

The Quantity Assessment determines whether there is currently a suitable and sufficient quantity of services or facilities to meet the needs of the population of an area. It seeks to identify any under or over-provision that exists now and, using Council's population forecasts, may exist in the future.

## Audit information:

- Quantity measures (from the Facilities Register)
- · Facility location (from the Facilities Register)

# Provision standards:

 the 'Population Standard' (the desired quantity of infrastructure provision in relation to population size, by relevant age cohort<sup>4</sup>)

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<sup>4</sup> Age range of the population that creates demand for the infrastructure type

#### 2. TRAVEL ACCESSIBILITY ASSESSMENT

A strategic assessment to determine whether people can travel to services and facilities within a reasonable journey time.

## Purpose:

The Travel Accessibility Assessment examines the geographic distribution of existing facilities and their relationship to public transport (train station and bus stops) and car parking. It assesses whether facilities are accessible within a reasonable journey distance or time from where people live and identifies any significant spatial gaps in provision.

## Audit information:

· Facility location (from the Facilities Register)

#### Other information:

- Road and footpath networks (GIS)
- Travel time and distance network (GIS)

#### Provision standards:

 the 'Travel Standard' (the time or distance that people must travel to facilities from home)

# 3. SUITABILITY ASSESSMENT

Facility-specific assessments that determine whether facilities are fit for their purpose and in adequate physical condition.

# Purpose:

The Suitability Assessment seeks to determine how suitable facilities are in terms of supporting the services or community activities delivered through them.

# Audit information:

- Building condition audits
- Facility Fitness for Purpose assessments

# Provision standards:

- the 'Building Condition Standard' (the physical condition of the facility as assessed through a professional audit)
- the 'Fitness for Purpose Standard' (the functional suitability of the facility for the services delivered through it - as assessed by Council)

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#### 4. UTILISATION ASSESSMENT

Facility-specific assessments that determine whether services and facilities have adequate capacity to meet community demand.

## Purpose:

The Utilisation Assessment examines the current level of use of facilities and determines whether or not they have capacity to accommodate existing and/or increased use.

#### Audit information:

Facility utilisation audits (based on capacity, availability and current use)

#### Provision standards:

 the 'Utilisation Standard' (the proportion of the maximum capacity that is available and actually being used)

The above provision standards are detailed in later sections of this document.

# 6.2 Strategic vs. facility-specific assessments and provision standards

The Quantity Assessment and the Travel Accessibility Assessment are applied strategically across the Shire to measure demand for community infrastructure. The assessments are applied consistently and equitably for all towns and communities across the Shire.

The Suitability Assessment and Utilisation Assessment are applied to existing infrastructure and conducted on a facility-by-facility basis.

# 6.3 The Quantity Assessment

The Quantity Assessment considers <u>how much</u> provision is required to meet the needs of the current and future population. Population estimates and forecasts for Moorabool Shire are provided by ID Consulting and provided online at <a href="http://forecast.id.com.au/moorabool">http://forecast.id.com.au/moorabool</a>. Population estimates are available by gender and age for every year up to 2041 for the following 'Population Forecast Areas':

- Bacchus Marsh
- Darley
- Maddingley
- Ballan
- Rural East
- Rural West

Boundaries for the above areas can be viewed at <a href="http://forecast.id.com.au/moorabool/about-forecast-areas">http://forecast.id.com.au/moorabool/about-forecast-areas</a>.

Many services and facilities such as libraries and open space are used by people of all ages whereas others are more relevant to people of certain ages. An example of the latter includes Long Day Care which is used by children aged up to 6 years old. The age range used to estimate the demand for a certain service or facility is called the 'age cohort'. The age cohorts used to model demand for the various infrastructure types will be published through the Community Infrastructure Provision Standards report on Council's website.

The limitation of Moorabool's population estimates (and therefore age cohort estimates) is that they are only available for the six Population Forecast Areas listed above. This means that demand for

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community infrastructure can only be determined for each Population Forecast Area or an aggregation of areas; it cannot be measured for smaller geographic areas such as individual towns. To overcome this, Council uses population estimates for sub-areas such as small towns.

The size of the age cohort population within an area gives an indication of the maximum number of people who are likely to create demand for a service or facility; however, not all of these people will actually use one. It is therefore necessary to determine a provision standard that estimates the proportion of the age cohort population who will actually use (i.e. create demand for) a service or facility. Council has developed a set of 'Population Standards' for each infrastructure type.

## 6.3.1 The Population Standards

The Populations Standards are expressed as the number of population within the relevant age cohort that a facility can support. Units of measure vary depending on the type of facility, for example the unit of measure for tennis courts is '1 court', for community venues it is '1 facility' and for kindergarten it is '1 licensed place'.

The Population Standards have been developed specifically for Moorabool to reflect local drivers for demand such as the existing rate of provision, legacy infrastructure, current and forecast rates of participation and utilisation, opportunities and constraints arising from new development, Council policy, and constrained capital and operational budgets. Comparison with provision rates in other municipalities can be useful to suggest how Moorabool compares, but it is not appropriate to simply 'borrow in' these rates<sup>5</sup>.

The process of setting the Population Standards has examined current ratios of provision across the Shire and compared them with relevant information such as:

- studies and plans (e.g. Recreation and Leisure Strategy or Municipal Early Years Plan)
- service provider knowledge of participation rates and trends, waiting lists, facility utilisation, good practice models and other service planning factors
- population and development forecasts
- local policy and planning objectives

The Population Standards are expressed as two figures:

- 1. Population trigger (minimum cohort population required to trigger need for a facility)
- 2. Population ratio (the maximum cohort population a facility is able to support)

The Population Standards are defined and managed through Council's CASIMO database and will be provided through the Community Infrastructure Provision Standards report and published on Council's website. The results of the Quantity Assessment will be published through the Community Infrastructure Needs Analysis Findings report and published on Council's website.

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<sup>&</sup>lt;sup>5</sup> The Victorian Planning Authority Guide to Planning for Community Infrastructure in Urban Renewal Areas specifically advises against the application of 'arbitrary benchmarks' from other LGAs.

#### Worked example: development of a Population Standard for soccer pitches

All figures in this worked example are illustrative only.

## Step 1:

Select an appropriate age cohort

Example soccer pitches age cohort = persons aged 5 to 85

#### Step 2:

Calculate the current actual rate of provision

If Settlement A currently has 2 soccer pitches and a population of 12,000 persons aged 5 to 85, the current actual rate of provision is 2: 12,000 or 1: 6,000.

#### Step 3:

Consider the current rate of provision against Council's understanding of whether demand for soccer is being adequately met. Apply knowledge such as current and projected participation rates, known unmet demand (e.g. waiting lists), utilisation of existing facilities, and other relevant drivers. Comparisons with other municipalities or benchmarks may also be used.

In this example, existing facilities are fully utilised and substantial unmet demand is known to exist. This suggests that the current rate of provision of 1:6,000 is inadequate.

# Step 4:

Select an appropriate population ratio

Council selects a target population ratio of 1:3,000 (i.e. twice the current rate of provision)

# Step 5:

Compare the selected population ratio with current and forecast population

Comparison of existing supply with the population ratio produces the table of results below:

Year	Estimated population of persons aged 5-85	Facilities required to meet 1:3000 target population ratio	Existing provision	Shortfall
2018	12,000	4	2	-2
2021	14,000	5 (rounded)	2	-3
2031	18,000	6	2	-4
2041	24,000	8	2	-6

In this example Council decides that the forecast shortfalls are realistic and that it has the resources to deliver 6 pitches by 2041. Council therefore adopts the population ratio of 1:3,000 persons aged 5 to 85.

If Council decided that delivery of 6 pitches was not possible or necessary, the population ratio would be revised to a higher ratio (e.g. 1:4,000), thereby reducing the forecast shortfall to a more realistic and deliverable figure.

# Step 6:

Determine a population trigger

Based on knowledge of participation rates, utilisation of facilities, costs of operating and maintaining soccer pitches, and other relevant information Council determines that a minimum population of 2,000 persons aged 5 to 85 is required to support a soccer pitch.

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#### 6.4 The Travel Accessibility Assessment

Another key aspect of assessing community demand for infrastructure is the location and distribution of facilities as these determine the distance that people must travel to access a service or facility.

The Travel Accessibility Assessment considers the actual on-road distance between people and community facilities. The assessment applies the Travel Accessibility Standards to determine whether people can access services and facilities within a reasonable journey time.

'Walkability' or 'driveability' are widely recognised as appropriate measures of travel accessibility. Several urban municipalities in Australia (including the cities of Ballarat, Bendigo and Melbourne) have goals of achieving 10 or 20 minute neighbourhoods where all critical services and facilities are provided within a 10 or 20 minute journey. Walking or public transport time is commonly used in urban areas but for rural areas where walking or public transport is not an option, travel time by private vehicle is a much more realistic standard.

### 6.4.1 The Travel Accessibility Standards

For rural areas the Travel Accessibility Standards are expressed as drive time. For urban areas they are a mix of drive time and walking distance, depending on the type of facility the standard is being applied to.

Council's data and spatial analysis capabilities do not currently allow for the travel accessibility standards to include journeys by public transport. However, these tools are in development and will be applied to the travel accessibility standards through a future iteration of the Framework.

A time or distance-based Travel Accessibility Standard has been set for <u>each</u> infrastructure type addressed by the Community Infrastructure Framework. The proposed travel standards are:

- '400m walking distance' (equivalent to a 5 minute walk)
- '800m walking distance' (equivalent to a 10 minute walk)
- '1600m walking distance / 2 minute drive'
- · '5 minutes drive time' (equivalent to travelling across a person's own community)
- '10 minutes drive time'
- '20 minutes drive time'
- '30 minutes drive time' (for major regional facilities)

Settlements of different population sizes cannot all realistically be provided with the same level of access to facilities. For example, due to its much smaller population a village cannot support the same range of facilities within its boundary as a large urban area. Therefore, the Travel Accessibility Standards are defined differently for settlements of different sizes. For example, the standard for Long Day Care might be '5 minutes drive time' for a large urban area of 10,000 people but would most likely be '20 minutes drive time' for a rural settlement of less than 200 people.

The Travel Accessibility Standards are initially defined according to the travel time/distance that is considered <u>reasonable for residents within settlements of different sizes to travel to access facilities</u>. They are then refined by studying the implications of setting them at the chosen level. For example, defining a travel standard for Long Day Care of '10 minutes drive time' for all villages may result in the gap analysis concluding that five new day care centres are required across the rural west. Council may decide that such a requirement is not affordable or viable and consequently revise the standard to '20 minutes drive time'. Defining the Travel Standards in this manner ensures that all settlements of similar sizes are equitably assessed against each other.

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The Travel Accessibility Assessment compares the standards with current travel times / distance to determine whether the standards are met or failed for each facility type, for each settlement in the Shire.

The Travel Accessibility Standards are defined and managed through Council's CASIMO database and will be provided through the Community Infrastructure Provision Standards report and published on Council's website. The results of the Travel Accessibility Assessment will be published through the Community Infrastructure Needs Analysis Findings report and published on Council's website.

### 6.5 The Suitability Assessment

The Suitability Assessment determines whether existing facilities are physically meeting the needs of the services or activities delivered through them and the people who access those services or activities. Where needs are not being met, the assessment considers whether facilities would be more suitable for use by different services.

The Suitability Assessment has two components: building condition audits, and fitness for purpose assessments. The building condition audits and fitness for purpose assessments use comparable scoring systems and together provide a comprehensive understanding of whether facilities are physically able to meet the needs of their users (as well as ensuring they are safe for public use).

#### 6.5.1 Building Condition audits

Approximately every four years Council commissions a professional condition audit of its buildings. Audits are only carried out for Council assets and as such can only be used to inform the Suitability Assessment for existing Council-owned facilities.

The audits typically assesses buildings based on their major components such as roof, exterior and interior walls, windows, plumbing and electrical systems. A score is given to each component. The scores given to each building component and the building overall are:

Rating	Considered to be	Description	
1	Very Good	Near new condition with no obvious signs of wear.	
2	Good	Very good condition with limited signs of wear. Component/s does not require any special attention.	
3	Fair	Generally good condition with some evidence of minor defects in local spots. Component/s requires some planned maintenance to prevent further deterioration and to return it to a very good condition.	
4	Poor	Significant defects in multiple locations. Requires major maintenance to prevent further deterioration to return it to a very good condition. Will need to be renewed, upgraded or disposed in near future.	
5	Very Poor	In need of major repair and referred to the capital works program for renewal / replacement / disposal. Will need to be renewed, upgraded or disposed in near future.	
6	End of Life	End of service life. No remaining service potential.	

Over time, Council may change the questions, categories and scoring system to refine and improve the audits without the need to update the Community Infrastructure Planning Process.

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## 6.5.2 Fitness for Purpose assessments

Fitness for purpose assessments consider a broader range of physical and functional characteristics of facilities that are not addressed by building condition audits. They are also applied to a broader range of facility types such as sports grounds and courts.

Assessments are tailored to different facility types and comprise questions on many aspects of building function such as:

- Location and travel accessibility
- Appearance and fit out
- Configuration and size
- Physical accessibility and gender equity
- Environmental sustainability

Fitness for Purpose assessments have been developed by council officers and are conducted with building users, Council's internal service managers and asset managers. The assessments are updated as often as required to maintain an up-to-date understanding of the physical state and suitability of facilities.

Whereas a single building condition audit is conducted for each building, multiple fitness for purpose assessments may be completed. This is because each assessment considers fitness for purpose based on the specific needs of each service or activity delivered through a facility.

At present they will only be applied to Council-owned, leased or managed facilities or ones to which Council provides operational funding.

Category and overall scores

The scores given to each category of the assessment and the facility overall are:

Score -	Fitness for Purpose	
1	<u>Fully meets service needs</u> with no impact on delivery of services/activities, AND <u>No</u> identified risks to users or building integrity	
2	Minor impact on ability to deliver the required services/activities, OR Minor identified risks to users or building integrity	
3	Moderate impact on ability to deliver the required services/activities, OR Moderate identified risks to users or building integrity	
4	<u>Significant</u> impact on ability to deliver the required services/activities,  OR <u>Significant</u> identified risks to users or building integrity	
5	Severe impact - required services cannot be delivered/activities, OR Severe identified risks to users or building integrity	

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### Overall rating

Facilities are assigned an overall rating based on their score:

Overall score	Rating	Rationale
1 to 2	'Fit for purpose'	equivalent to the top 25%
2 to 3	'Attention required (minor)'	equivalent to upper 25% to 50%
3 to 4	'Attention required (major)'	equivalent to lower 25% to 50%
4 to 5	'Unfit for purpose'	equivalent to bottom 25%

The above scores represent 25% bands where the top 25% indicate facilities that are fit for purpose and the bottom 25% unfit. Scores in between are graded into facilities that exhibit major and minor issues.

#### Assessment templates

Example fitness for purpose assessment questions and categories are included at Appendix B. Over time, Council may change the questions, categories and scoring system to refine and improve the assessments without the need to update the Community Infrastructure Planning Process.

## 6.5.3 Building Condition and Fitness for Purpose Standards

It is proposed to develop, through a future version of the Community Infrastructure Planning Process, minimum condition and fitness for purpose standards for different building/facility types. It is anticipated that the standards would be higher for facilities that support higher-order community services, are used by a larger number of people or by vulnerable users such as young children and the elderly, or have a higher intrinsic cost or risk associated with them.

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### 6.6 The Utilisation Assessment

The Utilisation Assessment records the current level of community use of facilities and compares that with facilities' maximum capacity and/or availability. Measures for utilisation, capacity and availability vary for different facility types, examples include:

	Measures			
Facility type	Utilisation	Facility capacity	Facility availability	
	Method: Frequency and duration of use			
	How often the facility is used and the total hours of use.	Maximum number of hours the facility is available for use per week.	Hours of the each day of the week the facility can be used.	
Community venue / multipurpose	And/or	Seasonality may need to summer vs winter.	be accounted for, e.g.	
community room	Method: Size of activity	/ group		
	Number of people at an event or the number rooms / area of floorspace used for an event.	Maximum number of people the facility can accommodate safely / within license.	n/a	
	Method: Frequency and duration of use			
Sports surfaces		Maximum number of hours of active use the surface can support e.g. a turf surface maintained to high	Hours of each day of the week the facility can be used. This may be affected	
e.g. football oval or tennis court	How often the surface is played on and total hours of use.	standards may be able support up to 25 hours of use before degrading beyond repair.	by factors such as the presence or not of floodlighting to allow for use after dark.	
		Summer vs winter seaso accounted for.	onality must be	
Sports pavilions	The assessment of pavilions will be as for 'community venues' above. The frequency and duration of use of pavilions will account for use by sports clubs (at times when the club are playing on the sports surface the pavilion is associated with) plus any general community use of a pavilion.			

The above method and measures used to conduct the Utilisation Assessment for any given facility will depend on the availability of usage data. Council will seek to acquire as much utilisation information as it reasonably can to inform the assessment but acknowledges that some facility operators do not maintain detailed booking registers.

Detailed booking data exists for some Council-operated facilities, which will be used to inform a detailed week-by-week assessment of use. For many non-Council facilities however, it may only be possible to record an overview or snapshot of use (such as a typical week) or an estimate of the number and duration of bookings during a year.

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The maximum facility capacity determined for each facility will also depend on its specific circumstances and nature of use. For example, a turf surface maintained to support up to 25 hours of active use per week has a maximum capacity/availability of 25 hours per week. In this case, optimum utilisation may be taken as 100% of maximum capacity/availability. However, for a community venue a more reasonable expectation may be that it should be used up to 80% of its maximum availability, to allow for change-overs between bookings, facility cleaning and maintenance.

### 6.7 Identifying gaps in provision (gap analysis)

Differences between existing infrastructure provision across the Shire and desired (target) levels of provision are determined by comparing the Community Infrastructure Audit (the 'supply') with demand data and the various Provision Standards:

- Quantity Assessment: comparison between the Audit, the age cohort populations and the Population Standards suggest where there are shortfall or surpluses in the number and distribution of services and facilities.
- Travel Accessibility Assessment: comparison between the current location of facilities and the Travel Accessibility Standards using spatial GIS<sup>6</sup> analysis identifies geographic gaps in provision where people have to travel unreasonable distances to reach infrastructure.
- Suitability Assessment: comparison between the Building Condition audits, Fitness for Purpose assessments and the Provision Standards identifies where facilities are unsuitable in terms of their physical attributes.
- Utilisation Assessment: comparison between the capacity, availability and utilisation audits
  and the Provision Standards suggests where infrastructure is being over or under used.

These comparisons are projected into the future using Council's population forecasts and its understanding of how future growth and development is likely to affect the size and makeup of settlements, transport patterns, and the nature of people's demand for services and facilities.

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<sup>&</sup>lt;sup>6</sup> Geographical Information System (GIS) is software used to analyse the spatial (geographical) relationships between objects and data.

#### Service-based Needs Prioritisation

Service-based Needs Prioritisation is the first of two stages that identify the Shire's community infrastructure priorities. It is essential that Council and service providers understand the extent, location and nature of community <u>needs</u> for infrastructure before designing projects to meet that need. As such, this stage addresses community needs as they relate to specific service and facility types.

Service-based needs prioritisation is carried out on a service-by-service basis by Council's internal service managers who have an intimate understanding of community and service requirements. Council officers consider the evidence developed through the Community Infrastructure Audit and Community Needs Analysis stages of the Framework and identify the findings that are most significant.

One of the Community Infrastructure Planning and Design Principles is that "Community infrastructure projects respond to priority community needs and service objectives and corporately agreed levels of service". Given Council's limited budgets for community infrastructure, the prioritisation stages of the Framework seek to prioritise 'needs' over 'wants' and address the most critical community needs first.

The key output from this stage is the Needs Analysis Key Findings & Recommendations report that:

- · sets out the results of various assessments of community need for infrastructure, and
- makes recommendations for each of the service and facility types assessed.

The key findings and recommendation are then taken forward to the Strategic Project Prioritisation stage.

### 8. Strategic Project Prioritisation

The purpose of the Strategic Project Prioritisation stage is to identify specific projects that address the key findings identified through the Service-based Needs Prioritisation stage.

This strategic prioritisation stage considers whether and how projects may be able to meet the needs of multiple services, across a wide geographic area. In line with the Community Infrastructure Planning and Design Principles, this stage will favour multi-purpose facilities that co-locate or integrate complementary services and provide significant strategic benefits to the broadest possible range of people.

The outputs from the Strategic Project Prioritisation stage are published through the Strategic Community Infrastructure Priorities report.

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## 9. The Moorabool Community and Social Infrastructure Model (CASIMO)

Council has developed a database (CASIMO) to manage the large amount of data required to perform gap analysis of current and future supply and demand for community infrastructure. The database is linked to GIS to enable spatial assessment of the distribution of facilities and the places where shortfalls or surpluses in supply exist. The figure below outlines the function of the model.

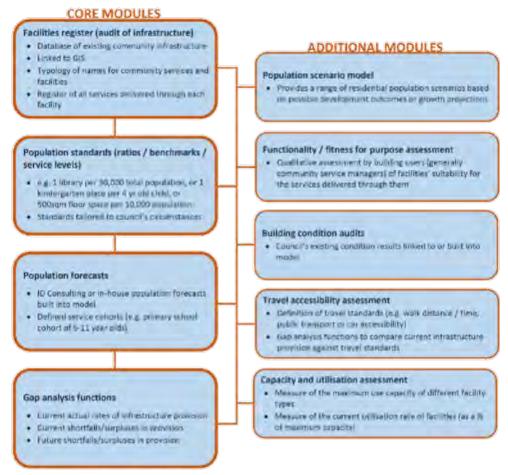


Figure 3: overview of the Moorabool Community and Social Infrastructure Model (CASIMO)

CASIMO directly supports the Community Infrastructure Audit and the Community Needs Analysis stages. CASIMO stores and manages data, the various provision standards, the gap analysis and the prioritisation of community needs.

The following reports are created and output directly from CASIMO:

- Priority Community Infrastructure Needs report
- Provision Standards report
- Community Infrastructure Audit report
- Community Needs Analysis Findings report

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# Appendix A: Infrastructure type definitions

Services and facilities that are within the present scope of the Framework.

AGED AND DISABILITY				
Centre-based meals	Nutritious meals funded by the Commonwealth Home Support Programme (CHSP), prepared at or delivered to a facility (such as a community centre or senior citizens club) and eaten in a social setting. Meals are provided to people in the CHSP target population who are at nutritional risk or who have decreased capacity to prepare their own meals. In-centre meals also provide a social setting for interaction between clients and monitoring by service professionals.			
Dementia programs	Facility-based programs designed along Montessori principles and delivered through small groups that engage, encourage participation and enhance the lives of people living with dementia. Funded by the Commonwealth Home Support Programme (for people over 65 or over 50 for Aboriginal people) and the Home and Community Care (HACC) Program (for younger persons, people under 65 and under 50 if an Aboriginal person).			
Senior citizens centre	A community facility primarily or exclusively used by seniors groups, social support groups and/or for delivery of programs to older people.			
Seniors groups	Any social group primarily participated in by seniors (over 60s)			
Social support groups	A range of facility-based or mobile programs, groups and social activities accessed by the elderly or individuals with physical, cognitive or other health needs. Facilities suitable for Social Support Groups have higher design requirements relating to universal accessibility.			
CHILDREN AND YOUNG	PEOPLE			
Playgrounds	Equipped spaces that provide structured play opportunities for children.			
Play spaces	A more general form of 'playgrounds' that includes informal and unequipped spaces that provide unstructured play opportunities.			
Skate park	Purpose-built surfaces or equipment intended for skateboarding.			
BMX park or track	Purpose-built surfaces or equipment intended for BMX riding or racing.			
Youth space	Facilities that support the delivery of programs and services for young people aged 12-25 years. Facilities are either dedicated for use as a youth space or designed and managed to foster a sense of identity and belonging relevant to young people.			
Youth support	A wide range of support, referral or development activities delivered through a mix of targeted programs and drop-in services addressing factors such as unemployment, housing, poverty, mental health, gambling, and substance use.			

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COMMUNITY SPACES AND LIBRARIES				
Consulting room  A room suitable for clinical or non-clinical consultations or meetings Generally a size suitable for between 2 and 10 people to meet. Equi with suitable furniture (table/desk and chairs) in the room or easily available. Access to suitable kitchen facilities and toilets.				
Multipurpose community room	A room suitable for general purpose use by the community such as meetings, events or indoor recreation. Generally a minimum size large enough to accommodate at least 10 people around a central table, Equipped with suitable furniture (tables and chairs) in the room or easily available. Access to suitable kitchen facilities and toilets.			
Either: a facility providing one or more multipurpose community rooms, where largest room can seat at least 20 people around one or more take or, a facility providing one or more multipurpose community rooms, the intended and is able to serve a 'local' community of up to 5,000 people with access to suitable kitchen or food preparation facilities, accessitoilets (male, female or unisex), and suitable storage for chairs, table other equipment.  Fit out of the facility must be suitable for meetings, small community events, playgroups, youth and seniors groups and community arts.				
Either: a facility providing two or more multipurpose community rooms to be used concurrently by separate users, where the largest room continuous to be used to see to se				

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Community venue — municipal	Either: a facility providing two or more multipurpose community rooms that can be used concurrently by separate users, where the largest room can seat at least 200 people around one or more tables, plus a secondary room that can seat at least 50 people around one or more tables or, a facility providing two or more multipurpose community rooms, that is intended and is able to serve a 'municipal' community of more than 10,000 and up to 30,000 people or more.  with access to a registered (commercial) kitchen suitable to cater for 250 people, accessible toilets (male, female or unisex), and suitable storage for chairs, tables and other equipment.  Fit out of the facility must be suitable for a broad range of uses including playgroups, youth and seniors groups, community arts and performances.
Library (centre-based)	A staffed facility providing public access to printed collection items and electronic information resources for reference or borrowing, internet access, and space for community engagement programs such as story times, holiday programs, author talks, or reading groups.
Library (rural service)	Mobile service that provides library materials to rural communities, visiting various locations to a regular timetable.
EARLY YEARS	
Centre-based education and care services for children aged 0-6 providing up to 12 hours of care a day. Services operate under Australian Government National Quality Framework and must requirements of the Education and Care Services National Law and Education and Care Services National Regulations 2011. Los in Moorabool is provided by the private sector and community organisations.	
Maternal and Child Health (MCH) provide services for familie children 0-6 years, e.g. support for parents, breastfeeding, de assessments for babies and children and activities for familie under a joint MOU between State Government and Local Gov Victoria Local Government is the infrastructure provider for MCHILD Child Health.	
Kindergarten (also called preschool) is a program for young chi delivered by a qualified early childhood teacher. Children atter kindergarten program in the year before starting school, usuall years of age. Kindergarten operates under the Australian Gove kindergarten  National Quality Framework and must meet the requirements Education and Care Services National Law Act 2010 and Educate Care Services National Regulations 2011. In Victoria local gove the infrastructure provider for Kindergarten.	

<sup>&</sup>lt;sup>7</sup> The Community Needs Analysis has assessed MCH services that are provided from a facility. Outreach MCH services to the home are also available but are not included in the assessments.

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SPORT AND RECREATION				
Aquatic centre	An indoor facility providing water-based recreation facilities such as swimming pools and water play facilities, typically also providing other indoor recreation facilities such as soft play, gymnasium and indoor fitness.			
Basketball court (competition)	A hard surface court marked out for the playing of basketball and compliant with standards that allow for competitive sport.			
Netball court (competition)	A hard surface court marked out for the playing of netball and compliant with standards that allow for competitive sport.			
Tennis court (competition)	A grass or synthetic surface court with suitable net, marked out for the playing of tennis, and compliant with standards that allow for competitive sport.			
Football oval (competition)	A grass or synthetic surface oval or pitch with suitable goal posts, laid and marked out for the playing of football and compliant with standards that allow for competitive sport.			
Cricket oval (competition)	A grass or synthetic surface oval or pitch, with a grass or synthetic wicket, laid and marked out for the playing of cricket and compliant with standards that allow for competitive sport.			
Soccer pitch (competition)	A grass or synthetic surface pitch with suitable goal posts, laid and marked out for the playing of soccer and compliant with standards that allow for competitive sport.			
Lawn bowls	Grass or synthetic green laid and marked out for the playing of lawn bowls.			
Swimming pool (indoor)	An indoor pool of at least 25m length, suitable for lane swimming.			
Swimming pool (outdoor) An outdoor pool of at least 25m length, suitable for lane swimming				
Sports pavilion and clubroom(s)	A building associated with an outdoor sports facility that provides change rooms and amenities for players as well as clubrooms used for the social activities of sports clubs and other users.			
Sports change room(s)	A building associated with an outdoor sports facility that provides change rooms and amenities for players but not clubrooms.			
A building associated with an outdoor sports facility that provides roc sports clubroom(s) used for the social activities of sports clubs and other users but not ch rooms and amenities for players.				
Sports shelter	A structure associated with an outdoor sports facility that provides shelter and shade for spectators and players. Typically roofed, and may or may not be open-sided.			
SUPPORT INFRASTRUCT	TURE			
Council customer service centre	A staffed facility providing services and information relating to Council business and contact with Council staff.			

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Appendix B: Example Fitness for Purpose Assessment templates

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# Template: Community Buildings

Question title	Question	Considerations
LOCATION and TRAVEL	ACCESSIBILITY	
Location	Is the facility in the right location to serve its intended users?	Consider: the size of catchment the facility serves, visibility, community awareness and ease of finding the facility
Transport options	Are users able to reach the facility by convenient means of travel?	Consider: public transport, walking and cycling
Car parking	Is there sufficient and suitable car parking?	Consider: size and configuration of parking, surface materials and condition, entry and exit points
Proximity to other services and facilities	Are there community or other complementary services and facilities near by?	Consider: other relevant community uses; activity centres, retail, employment areas
Personal safety while travelling to the facility	Is the facility in a location that is safe for users (especially lone users) to travel to and from?	Consider: safety of journey to and from the facility; lighting; neighbouring uses
APPEARANCE and FIT O	ит	
Exterior appearance	Are the exterior appearance, finish and feel of the facility fit for purpose?	Consider: paint, cleanliness, age, design, wear and tear
Kitchen	Are the appearance and fit out of the kitchen / food preparation facilities fit for purpose?	Consider: age, design, appliances, lighting, furniture, fixtures and fittings, hygiene, safety
Toilets and changing	Are the appearance and fit out of the toilet, shower and changing facilities fit for purpose?	Consider: age, design, appliances, lighting, fumiture, fixtures and fittings
Other interior spaces	Are the appearance and fit out of other spaces fit for purpose?	Consider: halls, meeting/secondary rooms, corridors; age, design, appliances, lighting, furniture, fixtures and fittings
Surfaces	Are surfaces - floors, walls, windows, doors - fit for purpose?	Consider: materials, wear, structure, security
Utilities	Are utilities - electricity, water and gas supply, drainage and sewerage, telephone and internet - fit for purpose?	Consider: usage, safety, reliability, capacity, outages, leaks, blockages
Outdoor areas	Are outdoor areas and features fit for purpose?	Consider: gardens, paths, planting, shade structures, outside lighting, fencing, BBQ areas, seating
Facility security	Is the security of the facility, its contents and surrounds adequate?	Consider: lacks, alarms, points of entry, surveillance
Personal safety while using the facility	Is the facility safe for users (especially lone users), especially during an emergency?	Consider: risks to a lone user; safe movement throughout the facility; number and location of fire exits, extinguishers and alarms; hazards in and around the building

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CONFIGURATION and St.	ZÉ	
Layout	Is the layout of the facility fit for purpose?	Consider: configuration, functionality, inter-connectedness, ease of use, safe circulation throughout the facility
Space types	Are the types of spaces / rooms fit for purpose?	Consider: does the facility have all necessary spaces / rooms and adequate storage?
Size	Is the overall size of the facility, and the size of individual rooms and spaces, fit for purpose?	Consider: is the facility the right size to meet the needs of the majority of users and activities?
UNIVERSAL ACCESS and EC	DUITY	
Physical & cognitive ability	Can users and staff of all physical and cognitive (mental) abilities access and use the facility?	Consider: all physical abilities including eyesight and hearing, and cognitive / mental abilities including dementia
Gender equity	Can users and staff of all genders access and use the facility equally?	Consider: the needs of all gender types
Generational equity	Can families, staff and users of all ages access and use the facility?	Consider: the needs of parents/carers, children, families and individuals of all ages
Environmentally Sustainable Design (ESD)	Does the facility embody adequate standards of ESD?	Consider: heating, lighting, water use, temperature control, renewable energy generation, power consumption
GENERAL FEEDBACK		
General comments	Are there any other comments you would like to make about the facility?	

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# Template: Sports pavilions, club rooms and shelters

Question title	Question	Considerations
PLAYERS AMENITIES		
Players' change rooms	Are the players' change rooms fit for purpose?	Consider: number, type, size and fit out; change rooms for home and away teams; female-friendliness; bench seating, lockers and clothing hooks.
Players' showers	Are the players' showers fit for purpose?	Cansider: number, type, size and fit out of showers
Players' toilets	Are the players' toilets fit for purpose?	Consider: number, type, size and fit out of players' toilets
SOCIAL / COMMUNITY F	ACILITIES	
Food preparation and serving facilities	Are the size, layout and fit out of kitchen / canteen or other facilities for the preparation and serving of food fit for purpose?	Consider: size, layout and fit out of kitchen / canteen / food preparation areas, servery and/or kiask.
Social room(s) — number, size and fit out for use by sports clubs	Are the number, size, layout and fit out of interior rooms suitable for social use by sports clubs?	Consider: number, size and layout of rooms, level of use by clubs and types of activities; bar, relationship to kitchen / canteen / servery, storage, tables and chairs, circulation space, heating and cooling, audio-visual and presentation equipment.
Social room(s) – suitability for community use	Are interior rooms suitable for use by the wider community?	Consider: occess and usability by non-club users e.g. community meetings and events, parties, playgroups
LOCATION and CONFIGU	RATION	
Position within site	Is the pavilion well located in relation to the oval, court or other sports facility that it serves, car parking and paths?	Consider: location of pavilion within the site; distance between pavilion and ovals / courts / other sports facilities, car parking and paths; visibility of sports facility from spectator areas; orientation of pavilion in terms of sun and wind.
Layout	Is the layout of the facility fit for purpose?	Consider: configuration, functionality, inter-connectedness, ease of use, safe circulation throughout the facility
Personal safety while travelling to the facility	Is the facility in a location that is safe for users (especially lone users) to travel to and from?	Consider: safety of journey to and from the facility; lighting; neighbouring uses
APPEARANCE and FIT OUT		
General appearance	Are the interior and exterior appearance, finish and feel of the facility fit for purpose?	Consider: paint, cleanliness, age, design, wear and tear
Surfaces	Are surfaces - floors, walls, windows, doors - fit for purpose?	Consider: materials, wear, structure, security

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Outdoor areas	Are outdoor areas and features fit for purpose?	Consider: spectator areas, seating, shade structures, outside lighting, fencing, paths, planting
Utilities	Are utilities - electricity, water and gas supply, drainage and sewerage, telephone and internet - fit for purpose?	Consider: usage, safety, reliability, capacity, outages, leaks, blockages
Facility security	Is the security of the facility, its contents and surrounds adequate?	Consider: locks, alarms, points of entry, surveillance
Personal safety while using the facility	Is the facility safe for users (especially lone users), especially during an emergency?	Consider: risks to a lone user; safe movement throughout the facility; number and location of fire exits, extinguishers and alarms; hazards in and around the building
OTHER FACILITIES		
Umpires' facilities	Are there suitable facilities for umpires?	Consider: change rooms, toilets and showers suitable for male and female umpires
Public toilets	Are the public toilets fit for purpose?	Consider: number, type, size and fit out of toilets in relation to normal crowd sizes
Storage	Is the type, size and location of internal and external storage suitable?	Consider: seasonal storage of club equipment, files, stock, cleaning materials and general stores. Secure externally-accessible storage for maintenance equipment, materials and secure services (e.g. rubbish bins).
Other spaces and features	Are other spaces and features (not addressed by other questions) fit for purpose?	Consider: first aid/medical, office/admin areas, kiosk, corridors.
UNIVERSAL ACCESS and EQ	urry	
Physical and cognitive ability	Can users of all physical and cognitive (mental) abilities access and use the facility?	Consider: all physical abilities including eyesight and hearing, and cognitive / mental abilities including dementia
Gender equity	Can users of all genders access and use the facility equally?	Consider: the needs of all gender types
Generational equity	Can families, staff and users of all ages access and use the facility?	Consider: the needs of parents/carers, children, families and individuals of all ages
GENERAL FEEDBACK		
General comments	Are there any other comments you would like to make about the facility?	

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