

# Maddingley Standpipe - Pre-paid Electronic Key Changeover

*This form must be lodged in person at the Moorabool Shire Council, 182 Halletts Way, Darley*

This form is only to be used to change over a previously issued pre-paid key. To obtain a key in the first place, the Application for Electronic Key form must be used.

## Key Holder *(not necessarily the person changing over the key)*

Organisation Name \_\_\_\_\_  
*(Not required if key holder is an individual)*

Contact Name \_\_\_\_\_

Telephone \_\_\_\_\_

## Details of key being returned

Water type       Treated       Untreated

Key number      \_\_\_\_\_

**Note:** There is no credit for any residual amount on the key being returned.

## Name of person changing over key

Name \_\_\_\_\_

Signed \_\_\_\_\_ Date \_\_\_\_\_

*Privacy Note: Personal Information will be held securely and will not used or disclosed for any other purpose*

## Details of key being issued

Water type       Treated       Untreated

Key number      \_\_\_\_\_

## OFFICE USE ONLY

Amount paid      \$ \_\_\_\_\_      Council Receipt number \_\_\_\_\_

Issued by      \_\_\_\_\_

## Terms and Conditions

### 1. Who may use this water?

The provision of water from Council administered standpipes is primarily for stock and domestic use by owners of property within Moorabool shire who do not have access to a reticulated water supply and require water by necessity as a consequence of prevailing drought conditions.

Persons whose principal place of residence is within an urban area (and therefore access to reticulated water) will not have access to the use of untreated standpipe water unless that person provides evidence to the satisfaction of the Council that the use of standpipe water is for stock and domestic use necessitated by prevailing drought conditions and that no use will be made of such standpipe water supplied which is inconsistent with prevailing water restrictions that apply within the urban area.

A statutory declaration will be required to support an application for the supply of untreated water to urban residents.

### 2. Restrictions on the use of water.

Usage of treated water is to be in accordance with the water usage rules published by Western Water from time to time.

Notwithstanding the provisions stated above in section 1, usage of untreated water is restricted to a maximum of 20KL to be taken in any one week unless prior written approval has been granted by the Council.

Usage will be further restricted in times of drought or other shortages in line with the restrictions imposed upon Council by the supplying authority (Western Water for treated water, Southern Rural Water for untreated water).

### 3. The supply of water is not guaranteed.

Council will be under no obligation to provide supply from an alternative source in the event of failure of the delivery system or no water supplied by either authority, and will not be liable for losses incurred by the non-supply of water.

Due to the electronic nature of the control system, water is not available in the event of a power failure.

Council will endeavour to rectify faults causing non-supply in a timely manner.

### 4. The untreated water is not suitable for human consumption.

Users take water from the untreated water supply on the understanding that it is not suitable for human consumption.

### 5. Treated water special condition.

Only licensed water carrier equipment may be connected to the CFA fitting on the treated water supply line.

### 6. Access to the standpipe water.

The standpipes can only be operated with an electronic key which shall be available at the charge rates listed in Council's Schedule of Fees & Charges. Keys can be obtained from the Moorabool Shire Office, 182 Halletts Way, Darley, 8:30am - 5:00pm Monday to Friday, except public holidays. Access to the standpipes is available 24 hours per day every day of the year.

The registered key holder is liable for all usage on their keys, whether or not the usage was authorised, until Council is advised on telephone 5366 7100 or in writing.

Unwanted keys must be returned to Council. Keys in full working order will have the deposit fully refunded; otherwise the deposit will be forfeited.

### 7. Payment for water.

For users obtaining a permanent key, an invoice will be issued each month a user takes water from either standpipe. For users obtaining a pre-paid key, all charges are payable at the time of obtaining a key.

Invoices are payable within 30 days from the date of invoice. Failure to pay within this time may result in interest charges being applied in accordance with Council's policy. Failure to pay within 90 days may result in access to the standpipe water being denied. The key holder is liable for and agrees to pay all legal and other costs and expenses incurred in recovering unpaid amounts.

### 8. Reporting damage.

Users are to report damage to or failure of the standpipe system as follows:

- a) Uncontrolled water spillage or damage that is a risk to public safety - to the Council's emergency after hours service on 0419 887 065.
- b) Minor damage or non-delivery of water - to the Council on the next business day (8:30am - 5:00pm Monday - Friday except public holidays) on 5366 7100.

### 9. Privacy Note.

Personal information supplied to the Council as part of the application process will be held securely and will not be disclosed to third parties other than for the purpose for which it was intended (generally billing purposes).

### 10. Variation to these terms and Conditions.

Council may vary these terms and conditions at any time. 30 days notice of the changes will be advised in writing to all registered key holders.

**Declaration.** I, \_\_\_\_\_ have read and agree to the above terms and conditions.

Signed : \_\_\_\_\_ Date: \_\_\_\_\_

