

Council has endorsed a COVID-19 Financial Assistance Policy to assist our community who are facing additional financial challenges as a result of the declared COVID-19 pandemic.

The Policy adopted by Council sets out a range of principles and objectives to support community with the payment of their Council accounts and is available to view at www.moorabool.vic.gov.au.

The Policy aims to provide short term financial hardship provisions and allows flexibility in payment arrangements without the application of penalty interest.

If you are experiencing changed financial circumstances as a result of the COVID-19 pandemic, please contact Council's Revenue Services Team or complete the online financial assistance form via Council's web page.

**We are still
here for you
during
COVID-19**

**We might not be able to talk to you in person
right now, but we are still working. We are here
to take your calls and answer your emails.**

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